

SEPTEMBER 2019

STREAMLINE

MONTHLY

STREAMLINE

MESSAGE FROM BOB

ETHICS & COMPLIANCE

IN SUPPORT OF CLEANUP

└ HYDRANT REPAIR

└ DFLAW OPERATIONS

└ LANDMARK SIGNS

└ CRANE LIFT TEAMWORK

└ RIVERLAND FEEDER REMOVAL

└ BUZZ WORTHY WORK

ENVIRONMENTAL LEADERSHIP

BREAKFAST OF CHAMPIONS

FOCUS ON SAFETY

└ HAMMER SAFETY

└ SAFETY HONOR ROLL

└ LIFESAVING AWARD

└ EZAC CHAIRS RECOGNIZED

└ STARS OF EXCELLENCE

COMMUNITY OUTREACH

CONTRIBUTORS





Welcome to the first monthly edition of MSA’s Streamline! This new format will allow for quicker distribution of stories and photos highlighting the great work our MSA family is doing.



MESSAGE FROM THE PRESIDENT



I want to address the question on everyone’s mind. There still hasn’t been a contract announcement and we’re not sure exactly when that will occur, but we have been told it is getting close. At this point we will likely have at least a short extension to allow for the full 120-day transition period and potential protest period. With that being said, regardless of when the announcement will occur, we need to remain focused on performing work safely, efficiently, and effectively. This time of change can serve as a distraction and we need to continue looking out for our own safety and the wellbeing of everyone around us. Don’t be afraid to speak up – if you see something, please say something!

We will continue to keep you updated as we know more. In the meantime, keep up the great work!

Bob

Bob Wilkinson
President

- STREAMLINE
- MESSAGE FROM BOB
- ETHICS & COMPLIANCE
- IN SUPPORT OF CLEANUP
 - HYDRANT REPAIR
 - DFLAW OPERATIONS
 - LANDMARK SIGNS
 - CRANE LIFT TEAMWORK
 - RIVERLAND FEEDER REMOVAL
 - BUZZ WORTHY WORK
- ENVIRONMENTAL LEADERSHIP
- BREAKFAST OF CHAMPIONS
- FOCUS ON SAFETY
 - HAMMER SAFETY
 - SAFETY HONOR ROLL
 - LIFESAVING AWARD
 - EZAC CHAIRS RECOGNIZED
 - STARS OF EXCELLENCE
- COMMUNITY OUTREACH
- CONTRIBUTORS

Doing the Right Thing
Begins with Each of Us

In the last several weeks, you’ve probably noticed more frequent communications and resources for our Ethics and Compliance Program. We’ve created an email inbox, a webpage for frequently asked questions and kicked off a monthly focus with a poster and weekly inserts.

We will continue these efforts as part of our ongoing commitment to cultivating and highlighting an ethical and compliant culture.

Our Ethics and Compliance Program is a resource for all of us – whether we have questions, need to report a concern or have an idea for improvement. We encourage everyone to stay actively involved in this process – because doing the right things begins with each of us.

 [frequently asked questions webpage](#)

 ethicsandcompliance@rl.gov



- STREAMLINE
- MESSAGE FROM BOB
- ETHICS & COMPLIANCE
- IN SUPPORT OF CLEANUP
 - └ HYDRANT REPAIR
 - └ DFLAW OPERATIONS
 - └ LANDMARK SIGNS
 - └ CRANE LIFT TEAMWORK
 - └ RIVERLAND FEEDER REMOVAL
 - └ BUZZ WORTHY WORK
- ENVIRONMENTAL LEADERSHIP
- BREAKFAST OF CHAMPIONS
- FOCUS ON SAFETY
 - └ HAMMER SAFETY
 - └ SAFETY HONOR ROLL
 - └ LIFESAVING AWARD
 - └ EZAC CHAIRS RECOGNIZED
 - └ STARS OF EXCELLENCE
- COMMUNITY OUTREACH
- CONTRIBUTORS



To make repairs to a broken fire hydrant, workers excavate near a former waste site near the T Plant complex.



In addition to repairing the hydrant, MSA also installed a new valve on the waterline, which will make it easier for workers to access the line and conduct future maintenance activities.

IN SUPPORT of **CLEAN UP**

MSA and CHPRC Team-up for Hydrant Repair Near T Plant

MSA’s Water & Sewer Utilities group, along with Maintenance Services and CHPRC, worked together to repair a fire hydrant near the T Plant complex. Due to the location of the hydrant and its proximity to a former waste site, the teams worked closely together to excavate the area and properly dispose of the material at the Environmental Restoration Disposal Facility.

“If left unfixed, water could buildup in the hydrant and freeze in the winter, potentially leading to additional failures in the future,” said Michael Winkel, program support manager with W&SU.

During the planning phase, the W&SU team recognized an opportunity for improvement - they closed the original isolation valve and installed a new one in a different location away from the waste area. This allows for easier access for future maintenance. Before returning the hydrant to service, the teams tested the system to ensure the hydrant drained properly.

- STREAMLINE
- MESSAGE FROM BOB
- ETHICS & COMPLIANCE
- IN SUPPORT OF CLEANUP
 - HYDRANT REPAIR
 - DFLAW OPERATIONS
 - LANDMARK SIGNS
 - CRANE LIFT TEAMWORK
 - RIVERLAND FEEDER REMOVAL
 - BUZZ WORTHY WORK
- ENVIRONMENTAL LEADERSHIP
- BREAKFAST OF CHAMPIONS
- FOCUS ON SAFETY
 - HAMMER SAFETY
 - SAFETY HONOR ROLL
 - LIFESAVING AWARD
 - EZAC CHAIRS RECOGNIZED
 - STARS OF EXCELLENCE
- COMMUNITY OUTREACH
- CONTRIBUTORS

IN SUPPORT of **CLEANUP**

MSA Prepares for DFLAW Operations

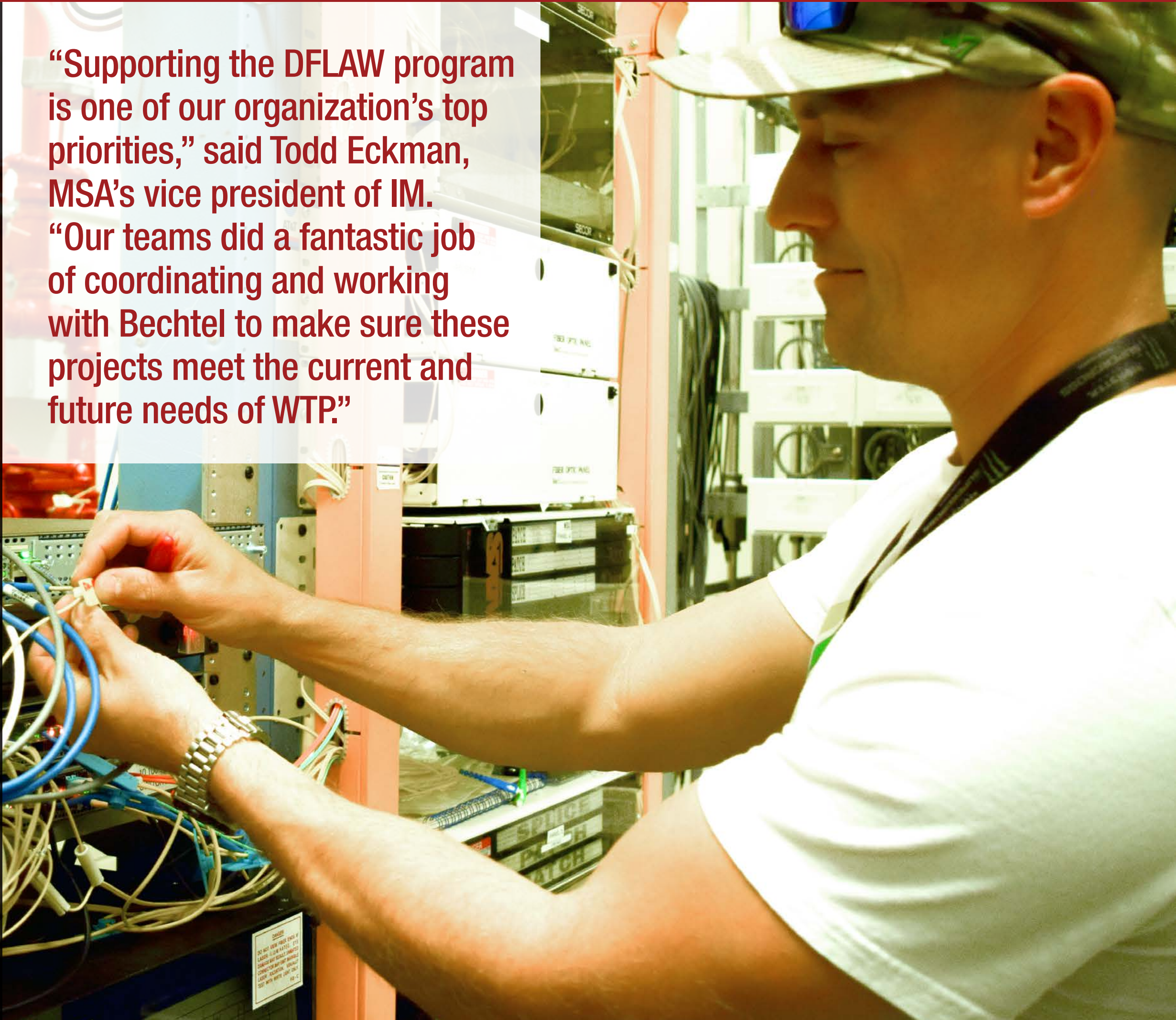
As commissioning picks up speed at the Waste Treatment and Immobilization Plant, MSA’s Information Management group is playing an integral part in ensuring Hanford is prepared for round-the-clock operations by 2023. Several IM teams are working on a number of IT-related infrastructure projects that will support the Direct-Feed Low-Activity Waste (DFLAW) program. These include providing telephone lines, replacing mobile emergency sirens with fixed systems, and installing extensive fiber optic lines to provide high performing telecommunications services to the WTP complex.

One of the projects includes integrating WTP’s phone system to be in-line with the rest of the site. In addition to providing consistent and reliable services, the move to the Hanford system allows maintenance teams to respond quicker and more efficiently to challenges. IM supplied 1,500 new phone numbers as a part of the move.

IM is also replacing mobile emergency sirens with two permanent emergency sirens at the WTP complex and updating the computer and phone emergency notification systems to align with the rest of the Hanford Site. Previously, WTP was on a separate notification system, which could have the potential for delayed responses or a lack of real-time information.

The installation of the new emergency sirens is expected to be complete in October.

“Supporting the DFLAW program is one of our organization’s top priorities,” said Todd Eckman, MSA’s vice president of IM. “Our teams did a fantastic job of coordinating and working with Bechtel to make sure these projects meet the current and future needs of WTP.”



Technician Quinn Bragg installs new equipment as a part of the project to integrate Bechtel’s phone system to HLAN as well as the public telephone system. The project is part of MSA’s support of the DFLAW program.

STREAMLINE

MESSAGE FROM BOB

ETHICS & COMPLIANCE

IN SUPPORT OF CLEANUP

- └ HYDRANT REPAIR
- └ DFLAW OPERATIONS
- └ LANDMARK SIGNS
- └ CRANE LIFT TEAMWORK
- └ RIVERLAND FEEDER REMOVAL
- └ BUZZ WORTHY WORK

ENVIRONMENTAL LEADERSHIP

BREAKFAST OF CHAMPIONS

FOCUS ON SAFETY

- └ HAMMER SAFETY
- └ SAFETY HONOR ROLL
- └ LIFESAVING AWARD
- └ EZAC CHAIRS RECOGNIZED
- └ STARS OF EXCELLENCE

COMMUNITY OUTREACH

CONTRIBUTORS



(Left to right) Mike Finney, Peter Palomarez, Jesse Ramirez, Lupe Benavidez, David Mohn, Arcelio Mendoza and Marta Cushman stand next to the finished F Reactor sign.



IN SUPPORT of CLEAN UP

▲ Hanford’s Landmark Signs

Thanks to the collaborative efforts of teamsters, sign painters and carpenters, three temporary signs were assembled and installed in the 300 Area, 100F Area and at the 618-10 burial grounds, celebrating progress of Hanford’s cleanup mission. The team was tasked with completing this project in a very short timeframe, so the signs could be a resource during recent Hanford Site tours for Congressional delegations and representatives from DOE headquarters. Thanks to the diligence and commitment of the team, the signs were in place and the tour participants were able to catch a glimpse of a few of the many accomplishments at Hanford. Thank you to those who had a hand in safely creating and assembling these signs!

▲ Crane Lift Requires Teamwork

When one of the MSA cranes dedicated to Hanford’s Tank Farms experienced engine failure, an incredible amount of teamwork and coordination was required to make the repairs. Once WRPS crews put the crane on a transport trailer and moved it out of the Tank Farms, the MSA team went to work – a collaboration of Crane and Rigging, Fleet Services, Motor Carrier Services and RadCon. The 105,000 pound crane was lifted off its transport trailer using two other cranes. Back at the shop, the new engine was installed, and the crane was transported back to Tank Farms to be put back in service supporting the Hanford cleanup mission.

- STREAMLINE
- MESSAGE FROM BOB
- ETHICS & COMPLIANCE
- IN SUPPORT OF CLEANUP
 - └ HYDRANT REPAIR
 - └ DFLAW OPERATIONS
 - └ LANDMARK SIGNS
 - └ CRANE LIFT TEAMWORK
 - └ RIVERLAND FEEDER REMOVAL
 - └ BUZZ WORTHY WORK
- ENVIRONMENTAL LEADERSHIP
- BREAKFAST OF CHAMPIONS
- FOCUS ON SAFETY
 - └ HAMMER SAFETY
 - └ SAFETY HONOR ROLL
 - └ LIFESAVING AWARD
 - └ EZAC CHAIRS RECOGNIZED
 - └ STARS OF EXCELLENCE
- COMMUNITY OUTREACH
- CONTRIBUTORS



Bee boxes installed between the 200 East and West areas will serve as nesting habitats for leaf-cutter bees, which are solitary bees that do not lay eggs in a hive, but rather in individual tubes/areas like these.

IN SUPPORT of CLEAN UP

▲ Riverland Feeder Removal

The final 100-foot section of an old electrical line, known as the “Riverland Feeder” was removed as part of ongoing footprint reduction efforts, thanks to a collaborative effort by Electrical Utilities, teamsters and Radiological Controls. While MSA crews have taken down many sections of unused electrical lines in the last several years, this was no ordinary job. The Riverland Feeder line crossed State Route 24, so removal of the final span had to be coordinated with the Washington State Department of Transportation. WSDOT had to stop traffic on the highway for about 10 minutes while crews dropped and rolled up the final span of line. The 13.8-kilovolt line was built in 1944 as an alternate service feed for the Bonneville Power Administration midway substation.

▲ Buzz Worthy Work

Several MSA crews are doing their part to preserve and protect different species of bees on the Hanford Site. This summer, our Ecological Monitoring and Environmental Surveying team oversaw the installation of 20 bee boxes as part of our revegetation efforts. The boxes will provide nesting habitats for leaf-cutter bees, an important pollinator of native plants and flowers. Hanford is also home to honeybees, a species that occasionally swarms – and this summer they swarmed in some highly populated areas. When they do this, MSA’s Biological Controls team uses a “nuc,” which serves as a temporary home for the honeybees and allows them to be safely moved to another location. These projects showcase our dedication to protecting our environment and our employees!

STREAMLINE

MESSAGE FROM BOB

ETHICS & COMPLIANCE

IN SUPPORT OF CLEANUP

- └ HYDRANT REPAIR
- └ DFLAW OPERATIONS
- └ LANDMARK SIGNS
- └ CRANE LIFT TEAMWORK
- └ RIVERLAND FEEDER REMOVAL
- └ BUZZ WORTHY WORK

ENVIRONMENTAL LEADERSHIP

BREAKFAST OF CHAMPIONS

FOCUS ON SAFETY

- └ HAMMER SAFETY
- └ SAFETY HONOR ROLL
- └ LIFESAVING AWARD
- └ EZAC CHAIRS RECOGNIZED
- └ STARS OF EXCELLENCE

COMMUNITY OUTREACH

CONTRIBUTORS



Judy Pottmeyer, April Johnson, Emily Norris and Joy Shoemake received the Best Overall Achievement Award in the 2019 Environmental Leadership Award Program.



2019 ENVIRONMENTAL LEADERSHIP AWARD RECIPIENTS

The team conducted a study of Hanford Site pollinators, which led to the development of a pollinator-friendly seed mix, bee boxes, and additional means to help reduce impacts to the environment while work is being performed.

As many as 2,000 native bees were identified and 11 plants (out of 100 total) were recognized as pollinator-friendly during the 8-month study.

Techniques introduced from this study were used for restoration and revegetation efforts in two other ELAP nominations this year!

This award program recognizes outstanding environmental stewardship accomplishments performed by MSA employees. The awards

encourage us all to do more to protect and preserve the environment.

Chris Brown, Phil Budde, Mike Yale, Joe Richards, and Joe Jensen received an Honorable Mention for relocating the 339A data center to the Franklin PUD co-location facility. Jerry DeLisle, Brian Dahl, Steve Weidner, and Greg Taranto also were recognized with an Honorable Mention for identifying new explosive detection equipment that, in effect, reduces waste in the process.

For more details on the award program and the winners, visit the Environmental Management System webpage.



STREAMLINE

MESSAGE FROM BOB

ETHICS & COMPLIANCE

IN SUPPORT OF CLEANUP

- └ HYDRANT REPAIR
- └ DFLAW OPERATIONS
- └ LANDMARK SIGNS
- └ CRANE LIFT TEAMWORK
- └ RIVERLAND FEEDER REMOVAL
- └ BUZZ WORTHY WORK

ENVIRONMENTAL LEADERSHIP

BREAKFAST OF CHAMPIONS

FOCUS ON SAFETY

- └ HAMMER SAFETY
- └ SAFETY HONOR ROLL
- └ LIFESAVING AWARD
- └ EZAC CHAIRS RECOGNIZED
- └ STARS OF EXCELLENCE

COMMUNITY OUTREACH

CONTRIBUTORS



BREAKFAST of CHAMPIONS

In July, MSA held its 12th Breakfast of Champions event, recognizing the exceptional performance of 38 employees. Breakfast was served – by the bosses – and each individual was honored for their success and achievements. Congratulations to the following employees:

- | | | | |
|----------------------|---------------------|---------------------|-----------------------|
| • Lynn Ayers | • Bob Heiman | • Annette McGregor | • Kevin Sells |
| • Karras Brackenburg | • Patrick Henderson | • Julie Mitchem | • Artem Shelestovskiy |
| • Jerry Cammann | • Kirk Herres | • Matt Moorman | • Josh Smedley |
| • Rosie Capron | • Rad Howard | • Holly Munroe | • Kristin Strankman |
| • Bryan Carter | • Mike Hughes | • Dimitri Nikoloski | • Mick Thompson |
| • Ben Chavez | • David Kucera | • Maura Oldfield | • Kraig Tolbert |
| • Dale Dyekman | • Jason Laughery | • Eddie Perry | • Bob Ward |
| • Michelle Edwards | • Dave Locke | • David Phipps | |
| • Josh Flores | • Jim Marsh | • Ann Pope | |
| • Steve Goulet | • Ted McGee | • Jason Qural | |

SEPTEMBER
2019

- STREAMLINE
- MESSAGE FROM BOB
- ETHICS & COMPLIANCE
- IN SUPPORT OF CLEANUP
 - HYDRANT REPAIR
 - DFLAW OPERATIONS
 - LANDMARK SIGNS
 - CRANE LIFT TEAMWORK
 - RIVERLAND FEEDER REMOVAL
 - BUZZ WORTHY WORK
- ENVIRONMENTAL LEADERSHIP
- BREAKFAST OF CHAMPIONS
- FOCUS ON SAFETY
 - HAMMER SAFETY
 - SAFETY HONOR ROLL
 - LIFESAVING AWARD
 - EZAC CHAIRS RECOGNIZED
 - STARS OF EXCELLENCE
- COMMUNITY OUTREACH
- CONTRIBUTORS



Thanks HAMMER staff for all you do!

FOCUS on SAFETY



HAMMER staff members Chris Brock, Paul Vandervert, Linda Liikala, and Maggie Cooper participate in an activity focused on communication and teamwork during Safety Focus Day.

Hammer Focuses on Safety

Every year, HAMMER has a Safety Focus Day for its staff. On this day, employees attend sessions and participate in activities that promote continuous improvement in safety, health and emergency preparedness. This year’s event included presentations on local gangs by the Kennewick Police Department, the dangers of opioid misuse by Dr. Janice Kusch from HPMC, border security training, and an overview of HAMMER’s history and longstanding partnerships.

“Safety Focus Day is a great opportunity for our staff to collectively grow as a team and improve our knowledge so we can provide the Hanford workforce with the best safety and health training possible,” said Paul Vandervert, HAMMER director.



As part of Safety Focus Day, HAMMER’s Kerry Adamson, Katie Triplett, Jackie Basche, and Kyle Stolle learn about naturally occurring radioactive material, radiation detection, and smuggling techniques during the Pacific Northwest National Laboratory training session.

STREAMLINE

MESSAGE FROM BOB

ETHICS & COMPLIANCE

IN SUPPORT OF CLEANUP

- └ HYDRANT REPAIR
- └ DFLAW OPERATIONS
- └ LANDMARK SIGNS
- └ CRANE LIFT TEAMWORK
- └ RIVERLAND FEEDER REMOVAL
- └ BUZZ WORTHY WORK

ENVIRONMENTAL LEADERSHIP

BREAKFAST OF CHAMPIONS

FOCUS ON SAFETY

- └ HAMMER SAFETY
- └ SAFETY HONOR ROLL
- └ LIFESAVING AWARD
- └ EZAC CHAIRS RECOGNIZED
- └ STARS OF EXCELLENCE

COMMUNITY OUTREACH

CONTRIBUTORS



Safety Honor Roll

▼ **Kathi Bolton** with Custodial Services received the Safety Honor Roll Award when she made first contact with individuals involved in a car accident on her way to work one morning. Kathi controlled the scene and kept the individuals calm until medical help arrived.



FOCUS on SAFETY

▲ **Joe Benenate (pictured above), Tony Koelling, Liz Engelke Corey McCloud, and Brian Miller** with Refrigeration Equipment Services were awarded the Safety Honor Roll Award for acting quickly and getting medical attention for a member of their team who started showing signs of heat exhaustion after a long hot workday outside. The team later checked on the condition of their fellow employee to ensure his condition was improving.



▲ **Christopher Coleman** with Refrigeration Equipment Services was awarded the Safety Honor Roll Award for noticing a child go under the water during a weekend at the pool. When the child did not come back up, Chris reacted quickly, pulling the child out of the water and preventing a potential drowning.



FOCUS on SAFETY

President's Lifesaving Award ►

Phil Mattheus with Electrical Utilities was awarded the President's Lifesaving Award for quickly administering the Heimlich maneuver to a choking man at a restaurant. Due to his first aid training and calm thinking, Phil was able to save the life of the man.

Dan Phalen with Motor Carrier Services, was awarded the President's Lifesaving Award for his heroic actions. Over a weekend, an elderly man slipped and fell into the water and may have suffered serious injury had Dan not taken swift action to pull him from the water.



Phil Mattheus receiving his award.

Dan Phalen receiving his award.

◀ EZAC Chairs Recognized for Dedication to Safety

We are all busy with our daily work activities, however, our Employee Zero Accident Council chairs and co-chairs make the time to ensure management and coworkers stay focused on safety.

In August, our EZAC chairs and co-chairs were recognized for their dedication to safety. EZAC chairs volunteer for the additional responsibility of the position and work hard all year long to increase safety awareness through monthly safety meetings, worker involvement, participation in safety campaigns and addressing safety concerns.

This role is vital to making MSA and the Hanford Site a safe place to work! If you are interested in becoming an EZAC chair or co-chair, express your interest to your manager or your organization's safety representative.

SAFETY **FIRST**



STREAMLINE

MESSAGE FROM BOB

ETHICS & COMPLIANCE

IN SUPPORT OF CLEANUP

└ HYDRANT REPAIR

└ DFLAW OPERATIONS

└ LANDMARK SIGNS

└ CRANE LIFT TEAMWORK

└ RIVERLAND FEEDER REMOVAL

└ BUZZ WORTHY WORK

ENVIRONMENTAL LEADERSHIP

BREAKFAST OF CHAMPIONS

FOCUS ON SAFETY

└ HAMMER SAFETY

└ SAFETY HONOR ROLL

└ LIFESAVING AWARD

└ EZAC CHAIRS RECOGNIZED

└ STARS OF EXCELLENCE

COMMUNITY OUTREACH

CONTRIBUTORS



FOCUS on SAFETY

Star of Excellence Awards

At this year's National VPPPA Safety & Health conference in New Orleans, MSA employees once again showed their dedication to safety.

During the conference, MSA received three VPP Star of Excellence awards. Mission Support Services, Safeguards and Security, and HAMMER continue to maintain Star status for an outstanding level of performance that meets the VPP established safety and health goals, outreach goals to others and maintaining an injury and illness rate that is 75% lower than industry average.

MSA employees demonstrated the meaning of teamwork during their Performance Incentive Program for Safety session. Employees from various organizations provided testimonials

and delivered the message of employee engagement in safety by sharing personal reflections on what safety recognition means to them. This led to conference attendees providing their own feedback and experience during the interactive session.

Employees also held a workshop on the HAMMER Worker Trainer Program and shared how the program is a valued element to safety at Hanford. The program offers peer-to-peer teaching with credible worker trainers who are subject matter experts in their field, promoting trusted guidance within work groups. Attendees were highly engaged and asked many questions about the program throughout the session.

ABOVE: A few proud MSA employees attending the event were able to accept the award on behalf of the Mission Support Alliance. BELOW: HAMMER trainers at their conference display in New Orleans.



STREAMLINE

MESSAGE FROM BOB

ETHICS & COMPLIANCE

IN SUPPORT OF CLEANUP

- └ HYDRANT REPAIR
- └ DFLAW OPERATIONS
- └ LANDMARK SIGNS
- └ CRANE LIFT TEAMWORK
- └ RIVERLAND FEEDER REMOVAL
- └ BUZZ WORTHY WORK

ENVIRONMENTAL LEADERSHIP

BREAKFAST OF CHAMPIONS

FOCUS ON SAFETY

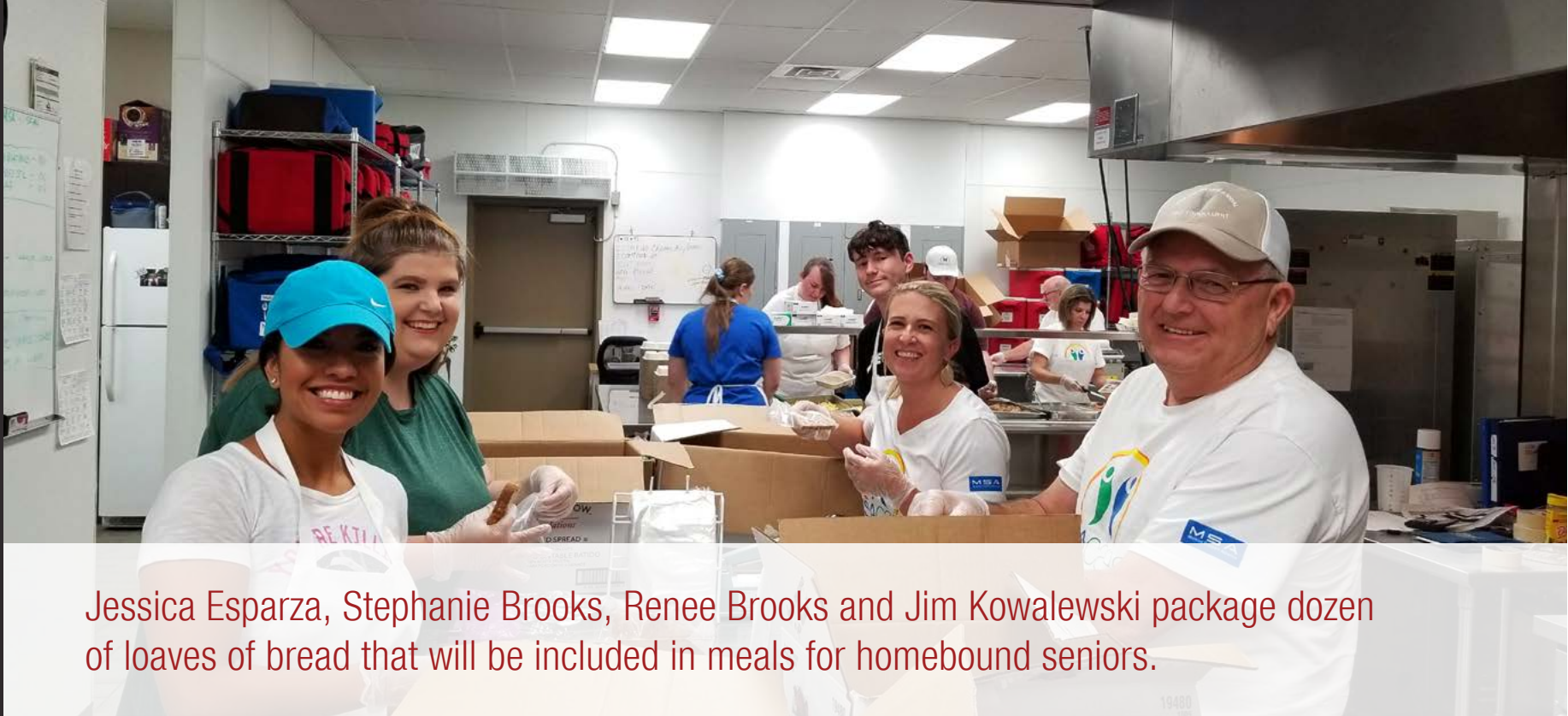
- └ HAMMER SAFETY
- └ SAFETY HONOR ROLL
- └ LIFESAVING AWARD
- └ EZAC CHAIRS RECOGNIZED
- └ STARS OF EXCELLENCE

COMMUNITY OUTREACH

CONTRIBUTORS



These lovely ladies did a great job handing out items that would be included in the Bite2Go weekend food kits!



Jessica Esparza, Stephanie Brooks, Renee Brooks and Jim Kowalewski package dozen of loaves of bread that will be included in meals for homebound seniors.



Big thanks to our Emergency Services group for joining us at Bite2Go – we couldn't have done it without you!



MSA volunteers chopped countless bell peppers and potatoes that will be used for meals.

COMMUNITY OUTREACH

▲ Helping Fight Child Hunger

In August, over 50 MSA family members along with some of their family members gathered at Second Harvest to package meals for local students at the Bite2Go event. In just two hours, volunteers packaged 5,194 weekend food kits! These kits ensure children attending local schools will not go hungry over the weekends.

▲ Giving Back to Local Seniors

This past July, more than 20 MSA employees and family members came together to volunteer at Mid-Columbia Meals on Wheels to ensure homebound seniors in our community receive nutritious meals on a daily basis. Our volunteers helped package 300 meals, baked 500 muffins and chopped 150 pounds of potatoes and bell peppers!

- STREAMLINE
- MESSAGE FROM BOB
- ETHICS & COMPLIANCE
- IN SUPPORT OF CLEANUP
 - └ HYDRANT REPAIR
 - └ DFLAW OPERATIONS
 - └ LANDMARK SIGNS
 - └ CRANE LIFT TEAMWORK
 - └ RIVERLAND FEEDER REMOVAL
 - └ BUZZ WORTHY WORK
- ENVIRONMENTAL LEADERSHIP
- BREAKFAST OF CHAMPIONS
- FOCUS ON SAFETY
 - └ HAMMER SAFETY
 - └ SAFETY HONOR ROLL
 - └ LIFESAVING AWARD
 - └ EZAC CHAIRS RECOGNIZED
 - └ STARS OF EXCELLENCE
- COMMUNITY OUTREACH
- CONTRIBUTORS



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Readers are invited to share news events, including volunteer activities, individual achievements and program accomplishments. Please email your suggestions and specific news items for consideration to: MSACSo@rl.gov or call (509) 376-0469.



Right solution.
Right time.
Right value.

At MSA, we are committed to providing innovative solutions that fit the needs of our customers. We work closely with the DOE and Hanford contractors to determine timing and value, ensuring that Hanford cleanup continues to progress.

