

JANUARY 2020

STREAMLINE

MONTHLY

STREAMLINE

MESSAGE FROM BOB

ETHICS & COMPLIANCE

INFRASTRUCTURE ACTIVITIES

└ WATER LINE REPAIRS

└ BEAM ME UP

GROWING MSA

└ STEPS GRADUATION

FOCUS ON SAFETY

└ TRAFFIC SAFETY INITIATIVE

└ LIFESAVING AWARD

└ PZAC NOMINATIONS

COMMUNITY OUTREACH

└ FIGHTING HUNGER

└ HOLIDAY GIVING 2019

CONTRIBUTORS



Heavy equipment operator Dan Record runs a grader while performing road shoulder maintenance on Route 4 South with Rattlesnake Mountain in the background. Shoulder maintenance is an important part of overall road maintenance in helping prevent undercutting of the road.

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As a company, as a work family, and as individuals, let's make 2020 the year we focus on doing the right thing, at the right time, every time.



MESSAGE FROM THE PRESIDENT



Whether you normally set a New Year's resolution or not, I am asking everyone to set one this year with me. We don't have to call it a resolution – you can call it an intention, focus area or goal. It's something we're already doing, but I'd ask that each and every one of us recommit and refocus.

As a company, as a work family and as individuals, let's make 2020 the year we focus on doing the right thing, at the right time, every time. Let's make sure we are doing the right thing when it comes to ethics and compliance, and then let's take it into other areas of our professional and personal lives. Let's ensure we are about doing the right thing with safety, procedures, driving, execution of our mission and how we treat others. And if we become aware that someone else isn't doing the right thing, or we're concerned about whether we can do the right thing, or even if we don't necessarily know what the right thing is – we need to talk about it. We have plenty of resources we can turn to, so let's use those resources when we need to.

Thank you for your hard work and dedication to MSA and Hanford.

Thank you for doing the right thing.

Bob Wilkinson
President

ETHICS and COMPLIANCE

MSA Names Ethics Officer

Congratulations to **Kadi Bence** who was recently named the MSA Ethics Officer.

Kadi formerly led our Human Resources Business Partners group and has been with MSA for 7 years.

The Ethics Officer role has expanded to increase the visibility and importance of this program both internally and externally, and to provide a greater level of transparency and accountability.

Ethics and compliance are every employee's responsibility – let's continue to do the right thing in all situations.



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Teamster Jack Ammann and pipefitter Scott Pearson work together to cut out a damaged section of pipe.



Pipefitter Scott Pearson and ironworker/riggers Kenny Robinson and Bob Massingale set a new section of pipe in place to repair a water line.

INFRASTRUCTURE **ACTIVITIES**

Water Line Repairs

MSA's Water and Sewer Utilities team, along with pipefitters, heavy equipment operators, teamsters, health physics technicians and crane operators have stayed busy this winter repairing and replacing leaking and broken water lines. A leak in the MO596 parking lot near the 200E Tank Farms required replacement of a 3-foot section of severely corroded pipe. New carbon steel piping allowed the water line, parking lot and nearby fire hydrant to return to service quickly and safely.

Another significant repair was made to a water line when a leak was discovered near the corner of 4th and Baltimore. A road closure and detour were put into place for a couple days while the leak was repaired.

Thank you to everyone involved in these ongoing water line repair efforts – your hard work ensures the Hanford Site is able to maintain a safe and reliable water delivery system.

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MSA's Crane & Rigging organization, with support from teamsters and radiological controls, worked to safely remove a steel beam from the roof of the 181D pump house.



The 181D pump house pumps water from the Columbia River to the 100 Areas and the Central Plateau, providing nearly all raw and sanitary water supply for the Hanford Site. Recently, a 2,500-pound steel beam and its wooden supports were removed from the pump house roof.

INFRASTRUCTURE ACTIVITIES

Beam Me Up

A safety concern at the 181D pump house was recently resolved when several MSA organizations worked together to remove a 2,500-pound steel beam and its wooden supports from the facility's roof. Originally installed in the 1940s, the beam was used to hoist screen sections from one of the intake structures.

Due to its age, concerns regarding the structural integrity of the wooden supports were mounting. Since the hoisting system is no longer a necessary component of the facility, the decision was made to remove it in order to eliminate a potential structural failure.

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Pictured from left to right: Christy Depp, Michael Merk, Robert Ludwigsen, Linda Brooks, Ed Lerma, Matt Mills, Ian Pierce, Linda Beaver, Jason Brown, Brittany Whitfield, Rosie Capron, Jeff McMurrich, Mike Nelson, Patrick Conrad, Terrie Jenkins, Nathan Wilson, Semi Bird (STEPS instructor), Jose Garcia, Gary Lavolette, Gabe Galbraith, and Brant Vondruska.

GROWING MSA

STEPS Graduation

Congratulations to the 4th class of MSA employees who completed the Supporting Talent & Engaging Professionals for Success (STEPS) program. As a part of the six-month program, employees have the opportunity to focus on their growth as future leaders, and better understand their role in the success of MSA.

Reflecting on her time in STEPS, Brittany Whitfield with Water and Sewer Utilities said, "Overall, I found the program to be essential in confirming my understanding of what defines a great leader. I particularly appreciated the leadership and soft skills training aspect of the courses as I feel these skills are crucial to developing professional and personal engagement."



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MSA sign painter Keith Eliason (left) and Andy Foster, manager for MSA Safety Support and Chair for the Hanford Site Traffic Safety Committee, stand next to a life-size elk sign that will be placed on site, near areas of frequent elk sightings or concern. The signs are set up on small trailers so they can be moved to different locations as needed.



FOCUS on SAFETY

A Year later: Hanford Traffic Safety Initiative Made Great Strides in 2019

Last January, DOE and the Hanford contractors teamed up to kick-off the Hanford Site Traffic Safety Initiative aimed at increasing traffic safety on site roadways and in parking lots. The initiative focused on three primary areas: education, enforcement and engineering. Many topics of concern have been addressed such as distracted driving, intersection safety, watching out for wildlife, yielding to emergency vehicles and parking lot safety.

“Worker safety is our top priority on site and driving to and from work is a huge part of

that,” said Andy Foster, manager for MSA Safety Support and chair of the Hanford Site Traffic Safety Committee. “Worker involvement and feedback is key to creating a safe driving experience on site.”

The committee introduced several opportunities for workers to voice their concerns, and provide feedback and insight on traffic safety via surveys, a traffic safety hotline and an email address for non-urgent concerns. By reporting inappropriate driving behavior on site roadways and in parking lots, workers are playing a crucial role in identifying potential problem areas or relevant educational topics.

Over the last few months of 2019, more than 30 calls were received on the traffic safety hotline

and over 350 emails came in from workers reporting aggressive driving and speeding on site. In October and November, the Benton County Sheriff’s Office issued nearly 90 traffic tickets to drivers on site. Based on reports of dangerous driving and in working with the Benton County Sheriff’s Office, there have been over 50 disciplinary actions taken on behalf of Hanford contractors to correct unsafe driving habits.

Workers are encouraged to continue to play an active role by driving safely and reporting immediate concerns to the Benton County Sheriff’s Office or non-urgent information to 376-7233 (SAFE) or to ^Traffic Safety.

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Presidents' Lifesaving Award

Delina Hottell, with Content and Records Management, received the Presidents' Lifesaving Award for appropriately responding to a co-worker who was having difficulty breathing.

Delina followed her gut instinct and convinced the individual to be checked out and receive the proper medical attention needed, which ultimately saved their life.

PZAC Award Nominations

Have you witnessed a co-worker perform a heroic or even life-saving action or know someone that has gone above and beyond normal safety expectations and requirements? If so, you should consider nominating them for a Presidents' Lifesaving or Safety Honor Roll Award. These awards are presented each month at the Presidents' Zero Accident Council (PZAC) meeting. You can find more information, including award descriptions and the nomination form, under the Safety & Health Program Support section of the Environmental, Safety, Health & Quality internal [webpage](#).

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Fighting Hunger for Over 30 Years!

Each year, we are blown away by the generosity of Hanford workers in support of the Hanford Community Food Drive! For over 30 years, workers have helped fight hunger throughout our community and this year was no different. MSA purchased \$3,000 worth of turkeys, which were donated to Second Harvest; and over 15,000 pounds of

non-perishable food was given to food banks, VFWs, and shelters in the Tri-Cities and Yakima Valley. These generous donations could not have been made without partnerships with Hanford Atomic Metal Trades Council and their union affiliates, as well as WRPS and CHPRC. Thank you to everyone who supported the food drive!

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Holiday Giving 2019

Countless MSA employees made the holidays brighter for those less fortunate in our community. Employees provided gifts and necessities for children and families through a variety of organizations, including the HAMTC Foster Child Program, Meals on Wheels, Salvation Army, Domestic Violence Services of Benton and Franklin Counties, Support, Advocacy & Resource Center, Yakima YWCA, My Friends' Place and more.

Thank you to all for your continued support of our community.



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Right solution.
Right time.
Right value.

At MSA, we are committed to providing innovative solutions that fit the needs of our customers. We work closely with the DOE and Hanford contractors to determine timing and value, ensuring that Hanford cleanup continues to progress.