

Mission Support Alliance Streamline

Issue 17, April 2011



Picture: Michael Locatis (left), DOE CIO, congratulates Gene Higgins, information technology portfolio manager for DOE-RL on a job well-done at the IMC dedication ceremony held March 17. Higgins' leadership helped take the new records facility from concept to reality in just one year.



DOE dedicates new records home at Hanford

Several senior U.S. Department of Energy (DOE) officials joined a crowd of about 65 staff and well-wishers on March 17 to participate in the long awaited dedication for Hanford's Integrated Media Center (IMC).

The IMC, located in the Hanford 300 Area, is home to the newly constructed 12,000-square-foot 3212 Building that houses the Records Holding Area (RHA) and includes the refurbished 3220 Building that accommodates Hanford's Central Files, Photography and the records management staff that support these functions.

Gene Higgins, information technology portfolio manager for DOE's Richland Operations Office (RL) opened the ceremony welcoming DOE Headquarters Chief Information Officer (CIO), Mike Locatis, and DOE's Office of Corporate Information and Services director, Jeanne Beard, to the dedication. Also in attendance were Robert Brese, deputy CIO for DOE Headquarters and Jeff Eagan, program coordinator for the Office of Environmental Policy and Assurance.

Higgins expressed his heartfelt gratitude to the staff and employees. "I cannot say enough about the people who worked so hard to make this project come to fruition," said Higgins.



L-R: Robert Brese, DOE Deputy CIO; Karen Flynn, DOE-RL Assistant Manager for Mission Support; and MSA President, Frank Armijo.

(see DEDICATION—pg 4)

"It's going to save the Hanford Site money."

- Frank Armijo,
MSA President & General Manager

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Streamline



Message from the President



J. Frank Armijo
President

Thank you for the great turnout we had at our last All Employee Team meeting in March.

We all learned valuable information about beryllium and how to keep each other safe when working around it and how to get tested if needed.

Beryllium awareness is important and I hope if you have any questions at all, that you will talk to the appropriate staff to get your questions answered. Your safety on the job is our priority.

I also want to thank everyone again

for their participation in helping us achieve our ISMS verification. Going through two phases of verification at the same time was not easy and I commend all of you for your tenacity and good work.

We recently sent out information regarding our second round of voluntary self selections with times and locations of scheduled informational sessions. Remember that your management and HR must review and approve all Self-Select requests.

Going through restructuring can be tough, but I want to thank each and every one of you for your continued hard work and dedication. It's that hard work and dedication that will take us and the

company to the next level as we work to help DOE move forward in its mission of cleaning up the Hanford Site. ■



Hanford Site-wide Beryllium Program

For information on the Hanford Site-wide Beryllium Program please go to <http://www.hanford.gov/page.cfm/Beryllium>, or call (509) 539-3579. ■

Message from the Chief Operations Officer



Dave Ruscitto
Chief Operations Officer

A major part of our contract with DOE is providing cost-effective infrastructure and site services in support of DOE and other Hanford contractors.

During the annual budgeting process,

I often get asked about where we get our funding and how it's directed to pay for the work we do. Simply put, DOE and the other Hanford contractors fund us for any of the site-wide services, or work we perform, for them identified through our contract.

We provide site-wide services in areas from security and fire protection to keeping roads open, water flowing, and ensuring the lights remain on; this includes construction projects as well as the people and facilities that provide a home base for services. For example, our customers pay for crane and rigging services, but MSA maintains the cranes as a site-wide service. We call work we do for others on site user-based services. When a customer needs a crane, they pay us a standard rate to use our crane and rigging crew. Other user-based services include HAMMER training, IT services, analytical labora-

tory support, reproduction services, and fleet services.

We largely base our budget for annual site-wide services on funding that Congress ultimately approves. Then, we budget our user-based services on estimates we get from other contractors. These estimates can go up or down depending upon customer needs. When the other contractors received additional funding through the Recovery Act funding, they turned to MSA and provided us with additional funding to help support their vastly increased workload.

(see COO MESSAGE—pg 4)

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MSA wins DOE Environmental Stars Awards

In January, MSA participated in DOE's Environmental Awards Program sending its applications to DOE Headquarters for the Pollution Prevention Tracking & Reporting System annual report. Emphasis for these awards was on energy and water conservation, natural resource savings, pollution prevention, waste minimization, and sustainable acquisitions. MSA won a "Best in Class" award and received four "Honorable Mention" awards.

The Best in Class Award involved *Data Center Energy and Equipment Reduction* activities that have been occurring throughout the site. The project involved moving to an enterprise model based on VMWare® server virtualization system that yielded significant cost savings and operational efficiencies. This standardized approach is a key factor to the 50 percent power and 18 percent energy load reduction.

Hanford's initial data center consolidation initiative met its goals by collapsing 13 data centers into two, allowing conversion of about 3,000 square feet of space from dedicated IT use to general office space. Concurrently, the site's car-

bon footprint was diminished through the conversion to 208-volt power and the transition to virtualized servers, yielding a 50 percent reduction in energy usage at the primary data center and the excess of 10 tons of legacy server equipment.

Honorable Mention awards were:

- *Use of Worldwide Interoperability for Microwave Access-WiMAX*
- *Network-in-a-Box or ARRA Project Trailers*
- *MSA Green Fleet Increased Use of Alternative Fuel Vehicles*
- *Rattlesnake Mountain Combined Community Communications Facility (CCCF)*

These projects served to preserve and improve the environment and allowed for more efficient and faster deployment of telecommunications on site.

Information services are now being delivered to the point of performance at Hanford in days instead of months. This was accomplished by installing a robust wireless network so Hanford field forces could have site-wide access with sufficient bandwidth for voice, data and video requirements.



WiMAX is saving the environment and allowing for faster deployment of telecommunications abilities throughout the Hanford Site.

The wireless network utilized 21st century WiMAX technology providing high-speed wireless coverage to approximately 359 square miles of the 586-square-mile Hanford Site.

The outcome from these activities has enabled projects on site to have access to information when and where they need it, allowing them to be more efficient (*doing things right*) and effective (*doing the right things*). Consequently, project workers and supervisors are experiencing increased productivity with less travel, which in turn contributes to lowering the carbon footprint of the site. ■

U.S. Department of Energy Environmental Stars Awards for MSA

Activity	Category	Award
MSA Data Center Energy & Equipment Reduction	Comprehensive Energy and/or Fleet Management	Best in Class
MSA Green Fleet Increased Use of Alternative Fuel Vehicles (AFVs)	Comprehensive Energy and/or Fleet Management	Honorable Mention
WiMAX to Save Environment and Deploy Telecommunications Quicker	Integrative Planning & Design	Honorable Mention
Rattlesnake Mountain Combined Community Communications Facility (CCCF)	Integrative Planning & Design	Honorable Mention
MSA Network-in-a-Box for ARRA Trailers at Hanford	Integrative Planning & Design	Honorable Mention

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Cyber Security — *Beware of tax refund spammers*



It's that time of year again—tax time—so beware of several things. Spammers use this time to take advantage of people by sending out bogus tax refund e-mails with “loaded” attachments that will harm your computer—beware of these.

Also, we tend to exchange a lot of data over e-mail and you need to be aware of any personally identifiable information that you may try to send over e-mail like income, social security numbers, cell phone numbers, and account numbers.

E-mail generally is not encrypted so this information is openly exposed on the Internet in transit and can be seen by anyone with a few simple programs that look for this data in patterns. Don't send out this type of information unless you have a way of encrypting it, such as using an encrypted, password protected zip file.

Just remember not to use the same e-mail to send the password. In fact, the best bet is to call them and tell them the password over the phone. Protect yourself by also requesting that your bank, lending institution, or accountant does not send this type of information over e-mail unless it's encrypted. Ensure any Web site where you enter in this kind of information also uses encryption. This is indicated by the use of “https” in the address bar before the site name as in *https://www.gesa.com* or look for a small padlock icon in the status bar.

Stay safe! ■

DEDICATION—from pg 1

IMC to hold 25,000 cubic feet of records

The IMC facility aligns with DOE's vision of reducing the Hanford Site's footprint by storing records that were formerly held at the Seattle Federal Records Center and consolidating other site records to improve efficiency, “in turn saving money immediately and for years to come on the DOE complex,” said Frank Armijo, president of MSA.

Currently, the facility houses over 20,000 record boxes, each holding about 2,000 pages of documents, and has the

capacity to hold 25,000 cubic feet of records. In addition to records, the IMC also stores videos, microfiche, and photo negatives that document Hanford over a period of almost 70 years, providing compliant storage of valuable records.

For questions or more information about the IMC or services provided, please go to <http://msc.rl.gov/ims/?page=451>. ■

COO MESSAGE—from pg 2

Mission Support Contract

While our funding comes from others, Congress can and does place some restrictions on how funds are spent. For example, we cannot use funds we receive in support of safeguards and security for other work. Our ability to manage this diverse work scope is a unique aspect of our Mission Support Contract. ■

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Preserving Hanford's history for future generations

Preservation of Manhattan Project and Cold War artifacts is a top priority for the DOE. Agreements with the state's Historic Preservation Office and U.S. Advisory Council on Historic Preservation in the late 1990s put into place agreements that required walk-throughs of specific buildings and structures constructed from 1943 to 1990 to ensure proper identification and tagging of potential artifacts for collection.

Some of these tagged artifacts are now on loan to the Columbia River



Manhattan Project-era Plutonium Scale

Exhibition of History, Science, and Technology (CREHST) Museum. Other artifacts, however, remain stored in facilities across the Hanford Site.

One of MSA's many services provided to the site is an artifact pickup service and an Artifact Staging Facility (ASF) for collecting, cleaning and processing tagged artifacts located on site.

While artifact identification has

always been a part of the cleanup process, MSA developed a more structured and streamlined process for artifact pickup services. In the past, CREHST transported small artifacts offsite to one of its facilities, while Hanford contractors delivered larger potential artifacts to CREHST's offsite storage facility. This practice led to many objects being dropped off untagged and with little or no information on their significance or where they had been located on the site.

Streamlining the process allowed MSA to institute a more controlled process for collecting and preserving artifacts from the Hanford Site ensuring they will be secure and available for future generations.

MSA and CREHST currently provide other Hanford contractors with free curatorial expertise and pickup service. Contractors use the MSA Service Catalog on the MSA Intranet Web site (MSC-IMS) to submit requests. As a part of this process, those requesting service must complete safety-related reviews prior to pickup. These reviews identify any health-related handling precautions to ensure the safety of museum workers responsible for artifact conservation and display.

When MSA recovers the items, the contractual and legal obligations for the care and custody of the artifacts transfer to MSA from the facility's managing contractor. MSA then transports the



Manhattan Project-era Phone Booth

objects to the ASF where they undergo further evaluation.

The ASF is a critical component for ensuring the items are stored and cared for properly.

The ASF is comparable to a MASH unit wherein artifacts are removed from the 'battlefield' for triage pending their move to a full-service hospital.

If approved by DOE-RL, the artifacts become part of the official Hanford artifact collection and processing.

(see MANHATTAN—pg 10)

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DOE veteran tapped to manage DOE-RL Office of Communications and External Affairs



Karen Lutz, DOE-RL Director, Office of Communications and External Affairs

Karen Lutz has joined the DOE-RL as its new director for the Office of Communications and External Affairs.

"I'm excited about this opportunity and return to my public affairs roots," said Lutz. "I

have great respect for the complexities of the work, challenges and passion for public debate and interest. I believe my experience at both RL and the Office of River Protection (ORP) provides me

with a broader perspective of the overall Environmental Management (EM) cleanup mission at Hanford to communicate and showcase the importance of our work, teaming with ORP and our contractors."

Lutz formerly was the chief of staff for DOE-ORP, a position she had held since 2008. Lutz has over 20 years of experience in strategic communications and program management for DOE-EM programs, helping the department build consensus on key cleanup and policy issues, and improving DOE's relationship across a diverse group of stakeholder groups, regulators,

Congress, employees and the community on cleanup projects at Hanford and Rocky Flats.

Lutz was awarded the 2010 Woman of Achievement for DOE for her professional achievements, personal accomplishments, and community involvement. ■

Haggerty signs on as MSA's new 'energy czar'

Al Haggerty joined MSA in March this year, and is MSA's new energy director. He will be working to plan and execute projects under the DOE's Energy Asset Revitalization Initiative.

"I am really looking forward to being a part of the MSA Team," said Haggerty.

Formerly, Haggerty served as director of research and development for Lockheed Martin's Electronic Systems' MS2 New Ventures organization for two years, working with particular emphasis on renewable energy.

Prior to joining Lockheed Martin, Haggerty served as U.S. Deputy Under



Al Haggerty will provide leadership to MSA on energy initiatives for the Department of Energy Richland Operations Office.

Secretary of Defense for International Technology Security in the Office of the Secretary of Defense from 2006 to early 2009.

Haggerty's career has covered many areas including a 27-year stint in the U.S. Navy holding positions in areas such as engineering and acquisitions.

He also worked on programs including the Tomahawk missile system, Naval Ballistic Missile Defense and the Aegis program.

Haggerty holds a bachelor's degree from Oregon State University in earth science and a master's degree in engineering science from the U.S. Naval Postgraduate School. ■

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MSA wins awards for green technologies and new analyses capabilities

MSA received multiple awards for technical excellence at the DOE's annual Information Management Conference (IMC) in Las Vegas, Nev. The Portfolio Management organization received an award for their work on the Portfolio Analysis Center of Excellence (PACE), and the Information Management (IM) team won for their implementation of green technologies in 2010.

The technical excellence award acknowledged concerted and innovative efforts implementing the PACE and praising MSA and Lockheed Martin Services, Inc. (LMSI), for their successful collaboration on this complex, first-of-its-kind project that enhances DOE's ability to plan and carry out the cleanup mission going forward.

In collaboration with DOE and LMSI, MSA's IM team was recognized for their exceptional work on various information technology (IT) projects



Team members involved in Green in Three project awards gather during the Integrated Media Center ceremony on March 17 where they received their awards from Mike Locatis, DOE CIO, who was in town for the dedication ceremony.

throughout 2010 as a part of an IT initiative called "Green in Three." The team's efforts support DOE's vision of reducing Hanford's environmental impacts, energy usage, and operating costs.

Green in Three projects included the rollout of Hanford's VoIP phone system, upgrade and consolidation of data center equipment, and expansion of Hanford's wireless network. So far

these projects, along with other Green in Three projects, have resulted in the removal of 6,300 pounds of poten-



Wyatt Winters (right) accepts award from Robert Brese, DOE Deputy CIO, on behalf of PACE while attending the IM Conference in Las Vegas.

MSA awards scholarships



MSA Co-Op Student Program scholarship recipients for 2011/2012 academic year pose outside MSA headquarters with MSA President Frank Armijo and MSA Chief Operations Officer, Dave Ruscitto. Each student received a \$1,000 scholarship from MSA. **Pictured L-R:** Armijo; Ashley Wilde; Melinda Rathjen; Daniel Parr; Lisa Wade; Aaron McCreight; and Ruscitto.

tially harmful lead-acid batteries, an approximate 50 percent reduction in data center energy usage, and project savings in excess of \$1 million. Beyond eliminating waste and saving resources, the Green in Three team's contributions will make Hanford's IT system more flexible and better able to adapt to the cleanup mission as it evolves. ■

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What does Environmental Management really mean? *...helping the environment sometimes just by performing your job*

MSA has implemented an Environmental Management System (EMS) as part of its Integrated Safety Management System (ISMS).

So, what does that mean to you? That means that you are helping protect the environment, in some cases, just by doing your job at Hanford. When you use an energy efficient-rated government computer, drive a hybrid or ethanol-fueled government vehicle, print something double-sided using recycled paper or even turn on a light that uses energy efficient bulbs, you are doing your part because systems are in place to make it automatic.

You can help even more by recycling, reusing items instead of throwing them away, specifying environmentally friendly products when making a purchase, reporting spills, and even stopping work if you think an activity will harm the environment.

MSA's commitment to the environment stems from its Environmental Policy. Our EMS includes programs

and processes that help us protect the environment, comply with environmental requirements, prevent pollution and minimize waste, conserve resources, buy environmentally friendly products, and continue improving our environmental performance. There also are system aspects that ensure we comply with environmental requirements, maintain environmental records and procedures, are prepared for environmental emergencies, correct what's wrong, and ensure that upper management is aware of MSA's environmental performance.

You will hear more about our EMS during the next several months as MSA seeks to achieve its EMS certification and work towards joining other companies from around the world that have received a certification to the international ISO 14001:2004 standard. For more information on our EMS, visit <http://www7.rl.gov/rapidweb/ENVPRO/index.cfm?PageNum=163>.



MSA Human Resources - *Did you know?*

- HR mailed almost 14,000 Summary Annual Reports to plan participants including retirees last year. Help us help the environment and save the cost of postage. Register for electronic delivery at <http://www.hanford.gov/psb/>.
- The Hanford Employee Welfare Trust paid \$130 million for health and welfare benefits during Calendar Year 2010.
- 86.2% of eligible employees participate in the Hanford Site Savings Plan. If you are eligible and would like to contribute, go to www.vanguard.com.
- The average Hanford Savings plan participant contributes slightly over 10% of his/her compensation to the Hanford Site Savings Plan.
- The Hanford Site Pension Plan investment returned 16% during Calendar Year 2010 as compared to the average return of comparable pension plans of 12.6%.
- The Hanford Site Pension Plan paid benefits of \$80.8 million to retirees last year.
- HR Benefits Accounting processed 61,439 annuity payments and 183 lump sum payments during Calendar Year 2010.

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Improving water utilities on site

Interview with Steve Shupe, water utilities manager

Steve Shupe has managed MSA's water utilities since October 2010. Shupe also serves as the director of the B-Reactor Project and oversees the Central Plateau's surveillance and maintenance operations. We recently asked Shupe about water utilities improvements.

Question: *What was your first impression of what could be done to improve Conduct of Operations at water utilities?*

Answer: First, I strongly believe in improving communication at all levels. Each of us shares common ground and, in the beginning, we worked hard at establishing that. One major improvement was moving the water utilities employees to a common



Sam Camp (far right standing) leads water utilities workers in a shift turnover briefing.

work location. All employees now work out of Building MO-2209. This has made a noticeable difference in the ease and timeliness of our communications—you're not waiting for an e-mail response, telephone call, or spending time walking between buildings to get

needed information. We also established a shift operations office to house all the water utilities supervisors allowing all employees to hear the same shift briefing and instructions.

Morale activities go hand-in-hand with our communication efforts. So far, we've arranged a bowling night, had a holiday feed, held a hockey night, participated in Junior Achievement bowling, and hope to do a Fever Football night this spring.

Question: *Since you've been here, what are some of the other improvements in place at water utilities?*

Answer: We have restructured the supervisory team creating a shift operations manager (SOM) over the other supervisors. The SOM is in charge of day-to-day activities and to ensure command and control is both the sole release authority and building emergency director.

To improve balance of priorities and better manage our work, we developed an integrated water utilities plan-of-the-day/plan-of-the-week schedule. This schedule is loaded with all operational activities, other Hanford contractor support activities, PTB, and training activities. Maintenance activities will be integrated in this same schedule in the near future. This scheduling tool helps all team members see upcoming activities giving them a better sense of what the work will entail on a daily and weekly basis. It also helps supervisors use available people and resources more efficiently and effectively.



Steve Shupe, MSA Water Utilities Manager

Question: *In general, what's your philosophy about achieving process improvement and managing change?*

Answer: When coming into a new organization, it's key to come into compliance with existing regulations, policies, and procedures to the extent that you can. Only when that has been accomplished and credibility is established, do I think it's appropriate to pursue changes to requirements. When it's time to work on process changes, I'd rather look at the whole process than to accomplish a lot of individual fixes. Understanding the impact of what's being proposed is essential to maintaining solid, workable processes.

Our team has undergone a lot of changes in the last few months—both physical, during the co-location effort, and mental, in adapting to new ideas, products, and processes. These team members have done a remarkable job of implementing new processes and tools. If we've improved, they deserve the credit, because they made it happen. I appreciate the teamwork and support they give to me, the water utilities organization, and the MSA. ■

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McCutcheon and Weil join MSA team



Kirk McCutcheon,
Director, Project
Management

Kirk McCutcheon joins the MSA team as director of Project Management. Most recently he worked in San Antonio, TX, where he managed projects, programs, construction and field services for Jacobs Engineering. During that time, he managed “clean” construction and environmental projects for the U.S. Air Force.

In his new role, McCutcheon will manage the design, construction, start-up and turnover of MSA infrastructure projects and will also oversee the MSA’s engineering group. The newly formed Project Management Group will focus more attention on project execution utilizing McCutcheon’s experience managing global infrastructure projects. He will report to the chief operations offi-

cer reflecting the greater visibility MSA is placing on project delivery.

Rae Weil also has joined MSA as manager of the recently re-incorporated Communications and External Affairs organization. She has over 20 years of communications and marketing experience and will help create strategic direction for MSA’s external affairs and other communications activities.

Weil formerly worked as a small business owner, and in communications with Battelle as a senior communications professional providing support to DOE, as well as internal programs.

Weil holds two bachelor’s degrees from Kent State University and a master’s in business from Duquesne University. ■



Rae Weil, Manager,
Communications and
External Affairs Manager



Security Ed Challenge winners MARCH

Sherri Johnson - MSA
Darren Kolb - MSA
Vlanka Catalan - MSA
Tommi McDaid - MSA

Casey Carter - CHPRC
Scott King - CHPRC
John Stiles - CHPRC
Greg Goodwin - CHPRC
Chuck Harrington - CHPRC
Freddy Ozuna - CHPRC

Robert Ludwigsen - ATL

David Guermonprez - WRPS
Scott Dabling - WRPS

MANHATTAN—from pg 5

Hanford’s history preserved

While the establishment of a permanent solution for the curation, display, and storage of the Hanford Collection is in progress, a small sample of collected artifacts are currently held and on display at the B Reactor, CREHST Museum, and the Oregon Museum of Science and Industry (OMSI) in Portland, Ore. ■



Manhattan Project-era nuclear reactor nozzles

Streamline



Celebrating Earth Day, April 22

MSA and city of Richland team up for Earth Month Kids contest

MSA has partnered with the city of Richland to address responsible environmental stewardship just in time for Earth Day.

April 22 marks the celebration of Earth Day, founded on the same date in 1970 by U.S. Senator Gaylord Nelson to promote involvement in an “environmental teach-in” across college campuses.

In its 41st year, Earth Day now is celebrated in 141 nations and has since grown into Earth Month in many communities, such as Richland.

The city of Richland has seen such enthusiasm and turnout during past Earth Day events that they now have adopted April as “Earth Month.”

As part of MSA’s stewardship in environmental and land management programs for the Hanford Site, it’s a perfect fit that MSA is this year’s premier sponsor of the city’s annual Earth Month Kids contest that will run as part of the city’s many activities, festivals and events planned in celebration of environmental awareness.

Earth Month helps inform and educate others on how to conserve resources and protect our environment and the contest is open to all K-12 children in Benton and Franklin Counties.

The contest’s award criteria is based on educational or informational value, the longevity or impact of the project, and how well the product is presented or understood.

Kids are encouraged to submit videos and/or essays in groups or individually by April 11, for contest consideration.

The winners will be announced to the media and posted on the Earth Month Web site on Earth Day, April 22.

MSA is providing \$2,500 in cash prizes to contest winners with many other prizes provided by local sponsors to honorable mentions.

To learn how MSA is celebrating Earth Month, including how to enter the contest, along with rules and judging criteria, please visit <http://www7.rl.gov/rapidweb/ENVPRO/index.cfm?PageNum=191>. ■



Seeking nominations for MSA’s Environmental Leadership Awards

MSA will be kicking off its annual Environmental Leadership Awards Program on Earth Day, April 22. This awards program offers cash prizes to groups and individuals who have implemented projects resulting in the prevention of pollution or demonstration of commitment to sustainable environmental stewardship.

Have you or someone you know been involved in a work activity that resulted in an environmental improvement? Were you or your team involved in something innovative that could be transferred to another project or activity? Did you do something that prevented pollution, conserved resources, or minimized wastes? Did you use the Integrated Environment, Safety and Health Management System (ISMS) to identify and mitigate adverse environmental conditions (Core Functions 2 & 3)? If so, we want to hear from you.

All MSA employees, individuals, work groups, cross-cutting teams, and projects are eligible to participate in the program. Nominations will be accepted from April 22 thru May 31. For more details pertaining to the awards program, please refer to MSC-MP-46518, MSA EMS Leadership Awards Program.

Criteria for the annual award and an easy online nomination form are available on the MSA Environmental Management System Web page at: <http://www7.rl.gov/rapidweb/ENVPRO/index.cfm?PageNum=131>.

We are looking forward to accepting your nomination so that the good work our employees are doing can be recognized. Awards are scheduled to be presented in August.

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Small businesses reap benefits of MSA support *Mentor-protégés gain valuable help growing business*

The DOE, in collaboration with its prime contractors, offers a two-year Mentor-Protégé Program to qualified small businesses. The goal of the program is to increase the overall number of small businesses that receive contract and subcontract awards and to promote the long-term business relationship between the protégés and prime contractors.

During the two-year program, MSA supports mentoring activities that help the protégé companies grow their respective businesses and assist them with identifying and implementing operational improvements.

MSA currently supports two protégé small business subcontractors in this program—Westech International, Inc. and HPM Corporation.

MSA's supply chain office is always looking for ways to team with other MSA organizations to mentor our protégés helping them to grow and become more successful businesses.

A recent example of this teaming effort was the support MSA's Environmental Integration organiza-

tion provided to one of the company's protégés. Westech International, Inc., was in need of technical assistance for developing an ISO 14001-based environmental management system (EMS) for their company.

Anthony Nagel, EMS coordinator for MSA, stepped up with an offer to assist providing recommendations and guidance for the development of Westech's



Environmental Policy, EMS Manual, and its training materials. His efforts included a trip to Westech corporate offices for a two-day, hands-on working session in February.

Westech executives were very pleased with the assistance. "The time spent here by Mr. Nagel and the information he provided gave us quite a leap forward in our quest for ISO 14001 development and eventual certification," said Richard Renn, director of

Westech's DOE Business Unit. "As a small business with limited resources, we cannot express our gratitude enough to MSA, and we look forward to developing and implementing our program with your guidance in the coming months. Again, thanks so much for your investment in a small business like Westech."

MSA's current protégés gradu-

ate from the program this fall, and the supply chain office is in the process of selecting two or three new protégés for FY 2012-2014. Many applications were received during the public solicitation process and MSA will begin the selection process soon.

MSA's involvement and support of DOE's Mentor-Protégé Program are just a few examples of the MSA's commitment to supporting the small business community. ■

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Junior Achievement: *MSA employees raise the most money, taking possession of coveted traveling trophy again*

Congratulations to the 33 teams from the MSA and all of the employees who contributed to the 2011 Junior Achievement (JA) “Heroes and Villains Bowl” in March.

MSA employees raised just under \$20,000—almost \$2,000 more than last year. Overall, JA’s bowling event brought in over \$280,000.

With the amount raised, MSA remains owner of the traveling trophy for being the highest fundraising

company for the second year in a row.

Held at Spare Time Lanes in Kennewick, the JA event boasted over \$50,000 in prizes to teams in categories of best dressed and who raised the most money, to even those who played Rock ‘em Sock ‘em Robots.

One MSA team won best dressed for their very well thought out “Rosie the Riveter” costumes. Employees

Debbie Nicholls, Heather Goldie-Baker, Julie Lindstrom, Beth Brown, and Rhonda Renz, won a pizza during their bowling shift for their creative efforts.

The team of Jenn Skinner, Kristia Febus, and Ryan Cutsforth raised \$1,800, which ended up being the MSA’s highest money fundraising team.

JA and MSA are very grateful to those who dedicated their time and energy to this amazing event. See you next year! ■



Streamline



HAMMER dedicates new Health & Safety Building *Building honors Triay's commitment to worker health and safety*

HAMMER dedicated its newest building on March 9 to a crowd of almost 30 people representing Labor, DOE officials and the Tri-City Development Council (TRIDEC). The Health and Safety Building will support the tremendous growth HAMMER has experienced since 2008.

Speakers at the event included representatives from Labor, community leaders, Dave Ruscitto, MSA Chief Operations Officer, and Shirley Olinger, Associate Principal Deputy, Corporate Operations—DOE Headquarters, who was representing Dr. Inés Triay, Assistant Secretary for DOE Environmental Management. The building is dedi-

cated to the health and safety of the Hanford workers and honors Dr. Triay's exceptional commitment to worker health and safety.

Since HAMMER opened in 1997, it has encountered steady growth. However, due to the impact of the Recovery Act over the past few years, HAMMER's student days have increased dramatically—more than 90 percent since 2008.

With the assistance of Dr. Triay and to accommodate HAMMER's growth, HAMMER began construction on two new facilities. Following the opening of the Health and Safety Building, a new Operations Building will be completed sometime this spring. The two new facilities will provide HAMMER with additional classrooms, high bays for hands-on training, maintenance space, and added office space for instructors and staff.

The Health and Safety Building has been filled to capacity since opening in late October. "We desperately needed it," said Karen McGinnis, HAMMER's Director. "We had staff triple bunked in offices. Classes were scattered all over the Tri-Cities."

Following the ramp down of the Recovery Act funding, this new building will help in the consolidation of



Dave Ruscitto, MSA Chief Operations Officer, stressed the importance of keeping workers safe during his comments at the dedication ceremony.

standardized, site-wide health and safety training to the HAMMER campus, thereby reducing lease and landlord costs.

Dr. Triay has visited HAMMER and the Hanford Site on a number of occasions, including participating in HAMMER's Steering Committee meetings. During HAMMER's Spring Steering Committee Meeting this year, Dr. Triay called HAMMER the "crown jewel" of the DOE-EM Complex, and added comments during the Fall 2010 Steering Committee complimenting HAMMER for their partnership with Labor and expressing her desire to expand the "HAMMER model across DOE." ■



Gordon McCleary (left), regional representative for the Operative Plasters' and Cement Mason's International Association, talks with Shirley Olinger and Dave Ruscitto after the dedication.

Streamline



MSA/MSC Service Awards - April

35 Years

Scott I. Bennion
Joyce L. Demarest
Edelmiro D. Flores
Douglas B. Wilcox

30 Years

Bradley W. Davis
Kenneth W. Davis
Darlene L. Hagel

25 Years

Larry S. Corbaley
Ralph W. Lakey
Bonnie R. Lamm
Kevin L. Miller
David P. Olson
R.E. Tolley

20 Years

Darrell A. Damstedt
Tricia L. Poland

15 Years

Kathleen J. Johnson
Patricia E. Myers
Elena M. Reyees
Nyles L. Wilson

10 Years

Cindy A. Esty-Nicholson
Celeste Nelson
Debra D. Wright

5 Years

James J. Fiander
Eric J. Hokanson
Kevin P. Lochridge
Rick E. Thompson

1 Year

Mildred A. Artz
Kelly J. Bartlett
Ian A. Benson
Thomas E. DeFever
Victor F. DeSautel

Larry C. Dormaier
Terrance M. Duffy
Craig A. Grote
Dustan T. Hemperly
Jason A. Hemperly
Stephen J. LaVoie
Douglas W. Loveless
Greg R. McDaniel
Gerardo Mondaca
David J. Nebel
Daniel J. Owen
Theodore A.C. Rathje
Koby P. Rea
Steve E. Robinson
Carlos E. Robles
Gregory E. Rugado
Paul L. Sheehan
Jacob A. Smith
Jason H. Tocco
Andrea F. Villarreal
Tania K. Zorn

HERO Events

Seattle Sounders Discounted
Tickets **NEW!** Call 373-4754

Mariners vs. Phillies
June 19, 2011

Hydroplane Boat Races
July 30-31, 2011 **NEW!**

Dust Devil Baseball BBQ Nights
July 2, July 30, August 18 **NEW!**

Learn more about HERO and all the events you could be taking part in by visiting the HERO Web site at

<http://www7.rl.gov/rapidweb/hero/>

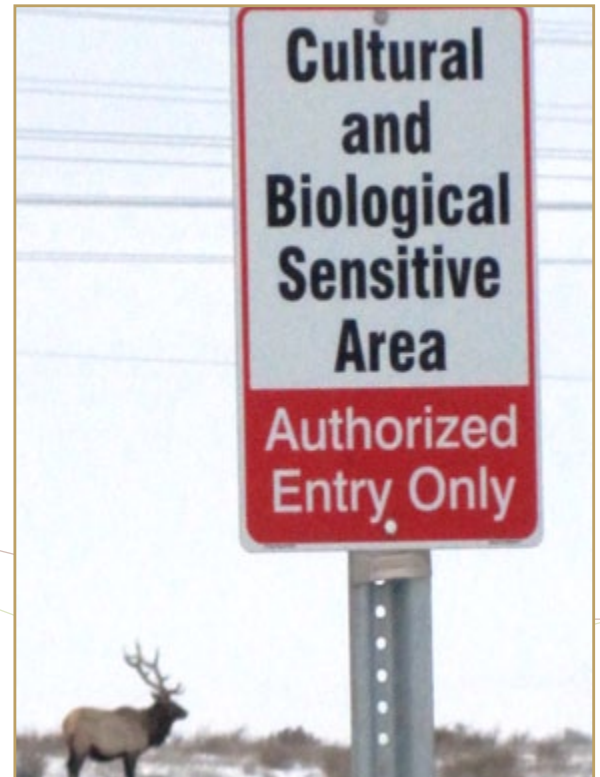
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Royce Benham - *Business Operations*
Al Krogh - *Business Operations*
Tom Watson - *Environmental Integration Services*
Anthony Nagel - *Environmental Integration Services*
Jenn Skinner - *Information Management*
Deanna Smith - *Corporate Communications*



Ken Gray, an MSA HAMTC Safety Representative, took this photo recently near Route 11 while performing a safety review of valve/vent caissons along the export water line on site. Gray said that he often sees elk on site, but this location seems to be seasonal as there have been a bachelor herd hanging out in this area for several weeks.