



## Organizational Work Scope



**Site Infrastructure & Logistics (SI&L)** performs site infrastructure, utilities, logistics and transportation services. Key functional areas include maintenance services, motor carrier services, public works, fleet services, technical services, crane & rigging, property & warehouse management, and land & facilities management. We provide reliable and efficient logistical support and infrastructure services with a culture of safety, customer service and fiscal responsibility.



**Energy & Environmental Services (E&ES)** furthers the Hanford Site's environmental mission with integration, coordination and standardization. As stewards of the Environmental Management System, E&ES is responsible for environmental protection, compliance with environmental requirements and continual performance of those requirements. Services provided include sample analysis and support, artifact pickup/evaluation, cultural and ecological clearances, meteorological and seismic monitoring, sitewide dosimetry program, environmental compliance support for MSA field operations, recycling containers, and sanitary and recycling pickup.



**Emergency Services (ES)** provides mission-essential support services to site contracts and federal staff, while preserving and protecting site personnel, assets, the environment and the public. ES responsibilities are sitewide safeguards and security to include Hanford Patrol, the Hanford Fire Department, sitewide emergency response, and Hanford's Emergency Management Program.



**Information Management (IM)** enables business processes to be executed and communicated efficiently while ensuring the information obtained is captured, stored and protected. IM delivers innovative information management and technology support services to the point of performance for DOE, other Hanford contractors and MSA. This is accomplished through the integration of five key functional areas: IT infrastructure, cyber security, information support service, content and records management, and information systems.



**Safety, Health, Quality & Training (SHQ&T)** provides a standardized approach for the protection of the workforce. Key functions include safety & health, quality assurance, nuclear/radiation safety, HAMTC safety representatives, performance assurance, safety culture & analysis, and the sitewide training programs at the Volpentest HAMMER Training Center.



**Portfolio Management (PFM)** delivers an integrated project management approach allowing DOE to make informed decisions through alignment and integration of technical and financial data. Through integration, PFM provides the technical support and expertise to optimize the cleanup mission life cycle, and enable DOE to successfully achieve the Hanford end state vision. PFM is organized into operations, mission support, budget planning and analytical tools, project support and independent assessments.



**Business Operations (BO)** is responsible for conducting all business administration activities for MSA including accounting, contract administration, supply chain management, financial and program controls. The five key business functions include finance and accounting, contracts, supply chain/procurement, risk management and program controls.



**Project Planning and Integration (PPI)** provides strategic vision for infrastructure and services across the Hanford Site, in conjunction with design and construction, to modernize required infrastructure for the evolving cleanup mission on Hanford's Central Plateau. PPI consists of the three divisions Strategic Planning, Project Management and Integration. Responsibilities include Infrastructure and Services Alignment Plan, central engineering, project execution and construction management, and ensuring capture and integration of future infrastructure and service requirements related to the WTP and the Central Plateau.



**Interface Management (IFM)** works with other MSA organizations, DOE and other Hanford contractors on site issues and integration with the goal of resolving issues at the lowest possible level. IFM reinforces customer confidence in service quality, safety, reliability and cost-effectiveness.



**Human Resources (HR)** is responsible for promoting the concept that our employees are our most valuable resource. Key functions include benefits accounting and administration, workers' compensation, personnel records, EEO/diversity, labor/industrial relations, employee relations, staffing, scholarship and co-op programs, and leadership/professional development.



**Communications & External Affairs (C&EA)** provides a variety of communication functions for DOE, Hanford Site contractors, employees and the public. C&EA supports DOE's Richland Operations Office, addressing specific contractual objectives, commitments and milestones, assists DOE with public involvement matters, and manages the Hanford Speakers Bureau and Hanford Public Tours programs. Other key functions include corporate communications and branding, media relations, community relations, website management and information clearance.