

Mission Support Alliance Streamline

Issue 23, October 2011



Employee's quick thinking saves life



Rick Barrett (right), saved friend and co-worker, Rick Estes, by performing the Heimlich Maneuver® when he saw him choking.

It didn't take long for Rick Barrett, Mission Support Alliance's (MSA) Engineering and Technical group, to notice something was really wrong with his friend Rick Estes, who works with him.

When Barrett noticed Estes turning red and pointing at his chest, Barrett immediately got up and ran to his assistance. Estes was choking on an extra-large bite of a peach. "It all happened so fast," said Estes. "I didn't have any time to think, I just got behind him and gave him the Heimlich Maneuver® three or four times, and then the peach came right out onto the floor."

Estes was quick to thank his friend Barrett. "Thank goodness he was right there, or otherwise I would've had to run around looking for someone or attempted to get it out by pressing down on the back of a chair," said a very thankful Estes. ■



B Reactor attendance steadily growing

Annual visitor count up dramatically since FY08

Earlier this summer, the U.S. Department of the Interior recommended to Congress that Hanford's first nuclear reactor, B Reactor, be included in a proposed Manhattan Project National Historical Park. Secretary of the Interior Ken Salazar, U.S. State Senator Maria Cantwell, Washington State Governor Christine Gregoire, and Congressman Doc Hastings toured B Reactor on September 18, and affirmed their support for B Reactor's inclusion in the National Park system.

The proposal for the groundbreaking Manhattan Project National Park aims to bring attention to sites across the U.S. that were a part of the Manhattan Project along with Hanford (sites in Los Alamos, N.M. and Oak Ridge, Tenn.) to recount the remarkable tale of our nation's race for technological superiority and the end of World War II.

While inclusion in this proposal is the most recent praise for B Reactor, it is not the first. In fact, the National Park Service, an agency of the Department of the Interior, listed B Reactor on the National Register of Historic Places in 1992 and identified the complex as a National Historic Landmark in 2008.

Other organizations including the American Society of Mechanical Engineers and the American Society of Civil Engineers also have recognized B Reactor for its contributions to engineering and for its status as the world's first full-scale nuclear reactor.

Visitors to the B Reactor have steadily increased in number from 1,500 in 2008 to just under 8,000 this year.

Russ Fabre, who manages B Reactor tours on behalf of MSA, explained that staff members are constantly improving the experience at B Reactor to appeal to a larger percentage of the general public.

(see B REACTOR—pg 5)

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Streamline



Message from the President

We've just finished the second year of our contract and have accomplished a great deal. MSA's success is due to your tenacity and hard work through challenging times which included ramping up to meet the needs of our customers during Recovery Act projects and the subsequent need to reorganize our workforce to meet current and future customer needs.

Looking ahead, our strategy is comprised of eight key initiatives:

- Excel in the safe performance of work
- Right-size the infrastructure
- Support the Waste Treatment Plant and Waste Complex operations
- Implement commercial service delivery model
- Lead site-wide integration
- Be a national leader in clean energy

- Drive efficiencies and cost savings
- Prepare for the future

As a team, we are focused on continuing to execute this strategy.

Over the past two years, we've improved wireless capabilities on site dramatically, deployed the first ever Voice over Internet Protocol (VoIP) technology in the DOE complex, and have implemented a compelling commercial-like service delivery model. We have achieved ISO 14001 certification, have been recommended as a VPP Star Site and successfully managed the DOE complex-wide 2011 ISM Champions Workshop. We have provided integrated site services, resulting in significant cost savings to both DOE and to other Hanford contractors. In the last few months, we've rolled out Thin Client and cloud computing technology across

the site that I believe will change the way we do business at Hanford.

We are absolutely committed to being a leader in each of these areas.

Now is the time to do what we've always done best—be tenacious, focus on the long term, innovate, and keep working hard.

Thank you for your patience during these past few months and for your dedication and hard work. We asked you to remain focused on our goals, and you have done this extremely well.

Keep up the great work, and let's have a great FY12. ■



J. Frank Armijo, President

Message from the Chief Operations Officer



Dave Ruscitto, Chief Operations Officer

Along with Frank, I too want to thank all of you for your hard work and dedication this past fiscal year.

We went through some tough times this year with the end of the Recovery Act

work and subsequent layoffs. We asked you to step up and meet the challenges of changing customer needs and to do so in a safe and efficient manner.

Overwhelmingly, you met those demands and got the job done. In many

cases, you went above and beyond in serving our customers.

This past year, you all played a pivotal role in securing ISMS, EMS and ISO 14001 certifications for MSA. All of you performed outstanding in this atmosphere, and we should all be reminded of what's possible when we work hard, take risks and stay true to our values.

Yes, a lot can happen in a matter of months, which is why, in addition to celebrating our achievements, we should not bask in them. I've always said that there is no finish line. We must continue to earn our success every day, especially in the challenging economic environment that lies ahead.

As we move into FY12, MSA will be working on moving the mission forward

through integration of site services, upgrading decades old infrastructure like water lines and roadways in preparation for the waste complex operations. We'll be looking for more ways to save our customers time and money while also improving upon results. From providing key services site-wide to ensuring we stay focused on providing our customers superior customer service, I have no doubt that all of you will be instrumental in helping us make these things happen as a company and will play a role in its success.

It's our job to handle the details so that DOE and our Hanford customers can stay focused on their cleanup mission.

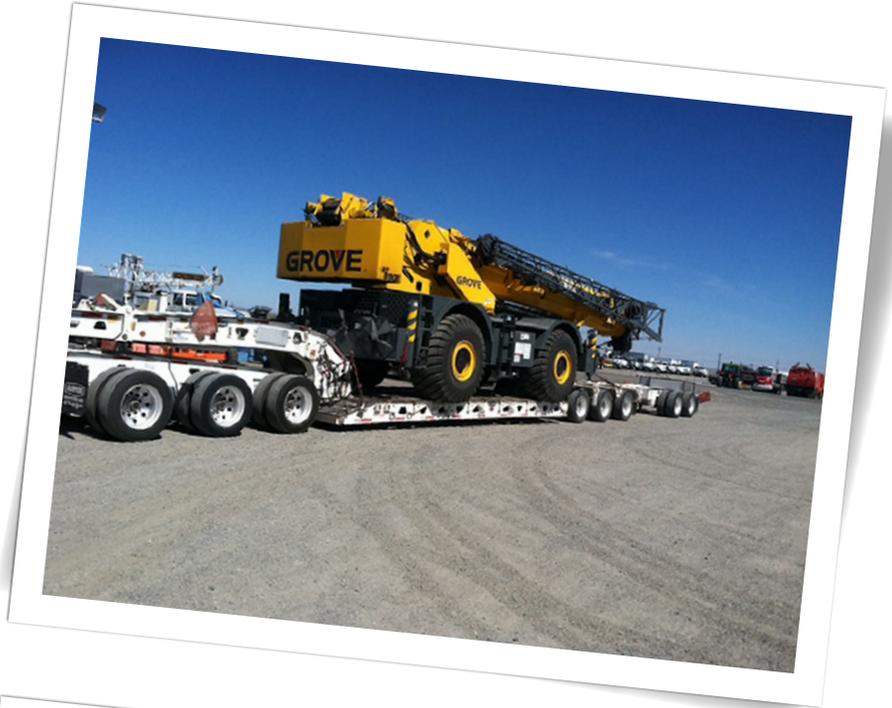
Keep up the great work and continue doing work safely. ■

Streamline



Partnering to move the Mission Forward

MSA's Fleet Services provides management, repair and coordination of GSA-leased vehicles and DOE-owned vehicles/equipment at the Hanford Site. Calvin Selle of Fleet Management received an urgent request on September 8, to locate a crane, modify the contract, and get the crane delivered on a 24-hour turnaround. MSA Fleet Management, MSA Supply Chain, CHPRC Procurement and MSA contractor Indian Eyes LLC, fast-tracked the process and had the crane at the Pump & Treat facility by 2 p.m. the next day.



In a combined effort with MSA craft workers—from sheet metal workers, insulators, and carpenters, to support and assistance from crane & rigging, teamsters, industrial safety, industrial hygienists, HAMTC safety reps, Apollo, and Seasons-4—the MSA Refrigerated Equipment Services (RES) team was able to complete HVAC replacement activities at the 2750 Building in the 200 East Area. The work involved removing eleven old units from the roof of the building and replacing them with new upgraded units. Supporting a major WRPS facility upgrade with a newer energy efficient high performance HVAC system.

MSA Traffic Management personnel support CHPRC in completing the last Trupact II shipment to Carlsbad, N.M. on Wednesday, August 31. This shipping campaign sent transuranic waste from the Hanford Site to the Waste Isolation Pilot Project (WIPP) Site for disposal.

Streamline



October is Fire Safety Month

By BOB SMITH, MSA HAMTC Safety Representative

According to the U.S. Fire Association's Department of Federal Emergency Management Agency (FEMA), more than 3,000 people die in house fires every year. That number has dropped each year since reporting began, largely due to improved consumer awareness and campaigns to make sure homes are safer.

Here are a few simple steps you can take around your house to make your home safer against fire.

- In case of a fire, if your extinguisher does not put it out...Get out and call 911 immediately.
- Make sure you have at least two smoke detectors on every floor.
- Check smoke detector batteries and test smoke detectors monthly.



Hanford Atomic Metals Trade Council

- John Jeskey..... (509) 521-1613
- Rocky Simmons (509) 308-0777
- Bob Smith (509) 713-4647
- Mike Stoner (509) 713-4513
- Ken Gray (509) 531-0714
- Curtis Henning (509) 713-4517
- Steve Maiuri (509) 392-2547
- Mike Fitzsimmons (509) 713-4491

Hanford Guard Union

- Gordon Denman (509) 948-8722
- Christopher Derrick (509) 430-0216
- Jeff Rice..... (509) 528-9312



- Make sure you have at least one carbon monoxide detector in your home.
- Make sure everyone in your home knows how to use the fire extinguishers.
- Hold regular family meetings to ensure everyone knows how to react in the case of a fire.
- Have an escape route from every room in your home that is clean of clutter and ready to use at any time.

Don't be a statistic. Have a plan and *practice* the plan. ■

National Disability Employment Awareness Month



October is National Disability Employment Awareness Month and is intended to raise awareness of the employment needs and contributions of individuals with all types of disabilities. Public Law 176 was the effort to educate the American public about issues related to disability and employment and was enacted by Congress in 1945 declaring the first week in October of each year as "National Employ the Physically Handicapped Week."

In 1962, "physically" was removed to acknowledge the employment needs and contributions of Americans with all types of disabilities. Congress expanded the week to a month and changed the name to National Disability Employment Awareness Month in 1988.

This year's official theme is, "Profit by Investing in Workers with Disabilities." The theme honors the contributions of workers with disabilities and serves to inform the public that this group represents a skilled talent pool that can help employers compete in today's global economy.

"Return on investment means hiring the right talent," said Kathy Martinez, Assistant Secretary of Labor for Disability Employment Policy. "Workers with disabilities represent all skill sets and are ready to get the job done. This year's theme focuses on improving employment opportunities that lead to good jobs and a secure economic future for people with disabilities and the nation as a whole." ■

Streamline



October is National Breast Cancer Awareness Month

This year, October marks the 27th anniversary of National Breast Cancer Awareness Month in promoting awareness, education, and empowerment.

Breast cancer certainly seems more prevalent in this day and age, but is it more prevalent, or are we just more aware and open to talking about it?

According to a study published in the 2011 Journal of Health Economics, much has changed from 1987 when only 30 percent of women reported having a mammogram in the previous two years, to 1999 when screenings increased to 70 percent.

"It hit close to home for me about a year and a half ago when my mom, at

the age of 58, was diagnosed with breast cancer after going in for her yearly mammogram," said Ginger Benecke who works in MSA's Communications and External Affairs group. "It was an aggressive form of cancer. However, because it was caught early, removed through a lumpectomy and followed by chemotherapy and radiation treatment, she is now cancer free."

The third Friday in October, National Mammography Day, encourages women to make a mammography appointment. This year it falls on Friday, October 21.

While breast cancer is much less common in men than women, men also

can have breast cancer. There are about 2,140 new cases of invasive breast cancer diagnosed among men annually and approximately 450 will eventually die from it. Some men ignore breast lumps or think they are caused by an infection or other reasons, so they do not get medical help until the mass has had a chance to grow. Men also need to do breast self-exams and see a doctor soon if they feel any kind of lump.

Both women and men can stay healthy by exercising, eating well-balanced meals and getting regular check-ups. For more information visit www.cancer.org or <http://www.national-breastcancer.org/>. ■



B-REACTOR—from pg 1

Recent upgrades, like new video vignettes and informational placards, help keep visitors engaged in the story of B Reactor, while more practical building maintenance and refurbishments improve visitor safety and comfort. Although this year's tour season just wrapped up, B Reactor staff is already looking at options for next year's season and beyond. ■

Streamline



Radiological expertise vital to other communities

Teams excel during surprise exercise

In early September, DOE and the National Nuclear Security Administration (NNSA) launched a “No-Notice Exercise” to test the readiness and flexibility of the Richland, Wash.-based Region 8 Radiological Assistance Program (RAP). Locally headed by MSA and made up of staff from DOE and other Hanford contractors, RAP offers resources and advice on identifying, evaluating, locating, and addressing unforeseen nuclear or radiological incidents. During this exercise, teams were sent to locations in Alaska and Washington, while a third team provided support from RAP Region 8 headquarters in Richland.

The first team, headed by the



Region 8 Radiological Assistance Program - Home Team (L to R) Tony Mckarns, Dana Ward, Courtney Blanchard, Doug Hildebrand, and Alan Cannell.

Region 8 RAP Program Manager and comprised of MSA and CH2M HILL Plateau Remediation Company (CHPRC) employees, departed for Seattle to handle a simulated request from the Port of Seattle Police Bomb Squad. Upon arriving in Seattle, the team coordinated with the bomb squad to conduct a safe and effective radiological sweep of a boat suspected of containing radioactive material.

The second team headed by a DOE Pacific Northwest Site Office employee and staffed by MSA, CHPRC, Washington River Protection Solutions, and Pacific Northwest National Laboratory employees, left for Seward, Alaska. In this simulation, the Alaska FBI Weapons of Mass Destruction Coordinator sought assistance detecting radioactive material on a suspect shipment.

Entering an unknown situation without forewarning, both teams expertly handled the unexpected challenge and achieved their objectives – locating and identifying the material despite potential stumbling blocks. ■



Region 8 Radiological Assistance Program - Seattle Team (L to R) Mike Hackworth, Curtis Richards, Rick Schieffer, Jeff Berneski, Diane Clark, Mike Meyer, Linda Synoground, Lindsay Nelsen.



Region 8 Radiological Assistance Program - Alaska Team (L to R) Steve Snyder, Tricia Poland, Rob Yasek, Smokey Tefft, Archie Parker, Kody Michel and Kim Piper.

Streamline



Eckman takes over MSA Information Management

Keeping site safe and secure and providing superior customer priorities

By DEANNA SMITH, MSA Communications

Earlier this month, Todd Eckman took over the reins as vice president of MSA's Information Management (IM) organization replacing Terry Wentz who recently retired.

Eckman is no stranger to the Hanford Site. Those of us who have worked with him in the past know Eckman has a passion for all things 'techy' and for providing superior customer service to his IT clients.

Eckman said he's thrilled for the opportunity. "I'm excited about leading the IM organization," he said. "I will be bringing with me the knowledge I gained working with Terry all these years."

During the last two years in his role as deputy director and chief technology officer for Lockheed Martin's Energy



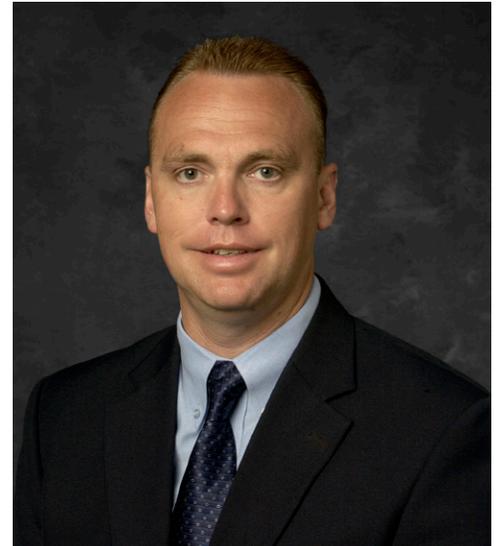
Todd Eckman/Cyborg

Technology Solutions group, Eckman played a crucial role in helping MSA identify and implement new ways of doing business on the Hanford Site.

Eckman and his team integrated Hanford's communications infrastructure converting it from a legacy analog telephone system to the new Voice over Internet Protocol (VoIP), implemented IT green initiatives and reduced the overall IT footprint on the Hanford Site. Expanding the site's wireless coverage by 400 percent was just icing on the cake.

When asked about what he will do first thing, Eckman immediately switched to his thoughts on safety. "Hook, line and sinker, I totally buy in to safety. IM plays a vital role in keeping the site safe and secure," he said. Eckman expressed the importance of engaging employees in safety. "By having strong planning in place, and listening to workers in the field up to manager level, we keep the workplace and the site safe. I'm all about teamwork and listening—whether it's an engineer or a technician," he said.

Eckman stressed his management style as one that values and encourages input from all workers on the technology that's used, how it's deployed, and emphasized his belief of having his managers engaged in the field. "That's how we get to superior customer service for DOE and our customers. When you execute to plan, you end up with great customer service." He further believes that by providing superior



Todd Eckman, vice president of Information Management

service, the site ultimately will save money. We want contractors to WANT to come to MSA because we simply have the best service available," he said.

Cloud computing technology is another area he plans to focus on where customers can more or less choose and pay for those applications and services they need, instead of purchasing one big package with services they may not need. "It's going to change the way we do business on site. In customer service, people who are satisfied with the services you are providing are much more likely to come back for more services in the future," he said.

With a twinkle in his eye, he smiles and says what he'd really like is to see MSA be the best IT service provider to the DOE Complex. Why is it valuable? "It will bring jobs to the Tri-Cities," exclaimed Eckman. "This is a model used by Lockheed Martin Information Technology locally for the last decade. How do we expand our services beyond Hanford? We can host and provide the services directly from the Tri-Cities to

(see ECKMAN—pg 8)

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MSA employees raise over \$5,000 for the fight against diabetes

In recent years, diabetes rates have been growing at an alarming rate. According to the Centers for Disease Control and Prevention (CDC), doctors diagnose an individual with diabetes every 17 seconds and as many as one in three American adults will have diabetes by 2050 if we do nothing. On September 24, Team Hanford Patrol, with sponsorship support from MSA, did something and raised over \$5,000 for the American Diabetes Association through *Step Out: Walk to Stop Diabetes* event.

Many of us already know someone with diabetes or have been afflicted with this disease ourselves. Hanford Patrol member Robert Morrow explained that this cause carries special significance for him because diabetes has profoundly affected his family. Not only did his father pass away from complications of the disease, but doctors also diagnosed his niece Bridgette with diabetes when she was only 18 months old. The growing prevalence and dreadful effects of this disease highlight the importance of the cause and the urgent need for additional attention on the issue.



Robert Morrow of Hanford Patrol with his niece Bridgette who was diagnosed with diabetes at 18 months.

Beyond bringing attention to the subject and raising money for diabetes research, the fundraising walk also spurred on several MSA employees to challenge themselves to get more active.

MSA's Lee Voigt said, "In April, I began preparation for the six-mile walk. By the week of the walk, I was walking four miles a day. It was so rewarding to cross the finish line and know that I had helped to fight this terrible disease as well as improve my own lifestyle!" ■



Team Hanford Patrol raised over \$5,000 in support of the American Diabetes Association's *Step Out: Walk to Stop Diabetes*.

ECKMAN—from pg 7

DOE sites nationwide. If we can expand our services abroad, it ultimately will reduce service costs for our Hanford customers that we can pass on to them as savings. It's about being smart about where we spend our dollars, how we find ways customers can share applications and consolidating where we can," he said.

Improving interface management by managing scope, timelines and commitments on small projects, is another area he plans to tackle head on. In an effort to improve this area, Eckman says he will strategize to promote project management execution and discipline throughout his team. "I will do this by assigning project managers to both large and small projects and by taking advantage of Lockheed Martin's Operating Excellence and Six Sigma methodologies to find areas for improvement."

During the whole interview, Eckman exuded an infectious energy that you just can't help but buy into. It's apparent his enthusiasm for all things IT, and his passion for engaging his staff will be a true asset to the Information Management organization. ■

Streamline



CYBER SECURITY USB Flash Drive Safety

USB (Universal Serial Bus) flash drives are data storage devices and are the most popular way to move data from one PC to another. They are commonly referred to as 'thumb' drives.

The drives may be small, but some can hold up to 64 gigabytes of data. While they're easy to use, convenient and affordable, they also pose a security risk. Since the device is so small, it easily can be lost, stolen or misplaced.

If you lose or misplace your USB device containing sensitive information, please report it right away. Always make sure to label your device so it can be returned to you if lost or misplaced.

If you happen to find a USB flash drive NEVER insert it into your company or personal computer. The device could contain a virus or malicious code which could infect your computer.

Because of potential security concerns with USB drives, Cyber Security recommends protecting your USB drives through encryption or password protection.

For a list of approved USB flash devices, please go to <http://msc.rl.gov/hws/>. Once there, select "Hardware" from the left drop-down box and then "Storage" from the right drop-down box. If you have any further questions regarding removable media, please send an email to [^Computer Security HLAN](mailto:Computer Security HLAN). ■



excellent



customer service

To: David Baie & Calvin Selle, MSA Fleet Management

I would like to acknowledge David Baie for the excellent customer service he provided to CHPRC last week.

We requested a 90-ton crane to support Pump and Treat last Thursday {September 8}. We required it to be on-site the next day. Dave stayed overtime and was diligent in getting support from MSA procurement.

Without his perseverance this procurement would not have occurred. Additionally, Calvin Selle was very helpful in helping the CHPRC customer get the proper paperwork completed. Dave and Calvin have always been very supportive in all of my interfaces with them.

*Rita Magnaghi, Contract Specialist
CH2M HILL Plateau Remediation Company*

To: Mark Kamberg, MSA Environmental Site Services

This is a note of thanks for MSA's support in handling the site's excess operating differential subsidy (ODS) effort this summer. The Washington Closure Hanford (WCH) portion of the ODS disposition project was a success largely in part to the support that your employee, Mark Kamberg, provided. He worked with WCH staff and also with DOD personnel to facilitate everything from radiologi-

cal release, product inventory, excess offering, and proper packaging to the actual transportation of our excess ODS. He was a key player in this site-wide effort and we appreciated his drive and self-motivation to make it successful. You are indeed fortunate to have Mark on your team. It was a pleasure to work with him.

*Roger Landon, Environmental Protection
Washington Closure Hanford, LLC*

To: Michael Day, MSA Motor Carrier Services

Thank you for the outstanding support yesterday in rounding up the DESCO scabbler unit downtown and delivering to the Waste Receiving and Processing (WRAP) facility. Although not in the plan, I understand that you took the initiative to pick up the unit at Richland Industrial, and then took it to Hanford Receiving so it could be processed as received and then released for delivery to WRAP. As you know, our work in 2404WB is on a very tight schedule. Your willingness to literally go the extra mile to get the scabbler unit to WRAP is very much appreciated. On behalf of the WRAP Operations and the 2404WB work team, THANK YOU!"

*James W (Jim) Smith WRAP Operations Manager
CH2M HILL Plateau Remediation Company*

Streamline



MSA United Way Campaign underway this month

The 2011 United Way campaign begins this month for MSA employees. This year, Chris Jensen, Ethics & Independent Oversight, will be serving as our executive sponsor with Jeff Dennison, Communications and External Affairs and Erika Richardson of the President's office, as co-chairs, stepping up to manage MSA's United Way campaign.

Now more than ever, your contributions to the United Way will truly make an impact in our local community. Please keep in mind that your contributions help local families who have experienced personal challenges. Keep an eye out on the MSA Web site and for notices from your team captains about dates for rallies, prizes and other events. This year's prizes include:

- iPad2 with 32 Gb memory
- Nintendo Wii video game system with Mario Kart
- 42 inch Visio 1080p HDTV
- Sony Blu Ray Player

The team captains for this year's campaign are as follows:

Chris Jensen , President's Office, Executive Sponsor	376-7067
Jeffrey Dennison , External Affairs & Communications, Co-Chairperson	376-3419
Erika Richardson , President's Office, Co-Chairperson	376-7473
Sherri Johnson , Safety, Health & Quality	376-5101
Stephanie Vinson , Safety, Health & Quality	376-0553
Maureen Gore , Human Resources	373-0689
Jenn Skinner , Information Management	376-2878
Jenna Kukes , Portfolio Management	376-4622
Kirk Peterson , Energy & Environmental Services	372-2364
Donna Thelen , Emergency Services & Training/Emergency Management Program	372-2042
Lori Tyler , Emergency Services & Training/HAMMER	372-1338
Brenda Nelson , Emergency Services & Training/Hanford Fire Department	373-7316
Char Scott , Emergency Services & Training/Safeguards and Security	376-7041
Tonya Garberg , Emergency Services & Training/Safeguards and Security	373-9169
Jennifer Hall , Project Planning & Integration	376-4277
Brad Low , Site Infrastructure & Logistics	376-1276
Jane Stephens , Site Infrastructure & Logistics/Motor Carrier & Fleet Services	372-2946
Julie Mitchem , Site Infrastructure & Logistics/Technical Services	373-1344
Darrell Damstedt , Site Infrastructure & Logistics/Crane & Rigging	373-5665
Karen Morris , Site Infrastructure & Logistics/Public Works	373-5152
Denise Prior , Site Infrastructure & Logistics/Maintenance Services	376-2258
Olive Jordan , Site Infrastructure & Logistics/Land & Facilities Management	376-7072
Debbie Besabella , Waste Sampling & Characterization Facility	373-7005

MSA/MSC Service Awards - October

35 Years

Tami L. Clark
Michael D. Conner
John R. Sanchez
John W. Strege

30 Years

Gordon W. Denman

25 Years

Samuel B. Hernandez
Kenneth J. Lapierre

20 Years

Curtis P. Cleveland
Kenneth D. Strong
Michael C. Wingfield

10 Years

Christopher L. Artz
Joshua H. Hatch
Jennifer F. Ollero
Charles B. Sleater
Lori J. Tyler

5 Years

Paul W. Kruger
Trent M. Maxwell

1 Year

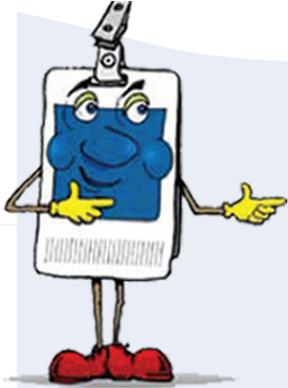
Alan D. Aunspaugh
James R. Damskov
Anita L. Duckworth
James E. Evered
Lance E. Gallup
Kevin F. Hanlon

Janet Hedgecock
Christopher M. Holway
Dewey L. Mahoney
Deborah L. Mensinger
Scott G. Munden
Garrick B. Redden



Matthew D. Richardson
Jack J. Strait
Matthew W. Strong II

Streamline



Security Ed Challenge September winners

- Grant Bachaud - WRPS
- Carol Cise - CHPRC
- Mathew Dado - WRPS
- Myra Dyck - LMSI
- Roy Elizondo - MSA
- Brian Esparza - WRPS
- Jesse Hatch - MSA
- Cameron Joslyn - WRPS
- Thomas Oleson - MSA
- Kathy Poeppel - WRPS
- Koby Rea - MSA
- Leona Robertson - CHPRC
- Dot Stuit - ATL
- Tom Sunday - CHPRC
- Rick Tedeschi - WRPS

For more information, please go to [Security Ed Challenge Contest](#) on [MSA's Safeguards and SecurityWeb](#) site.

Upcoming HERO Events

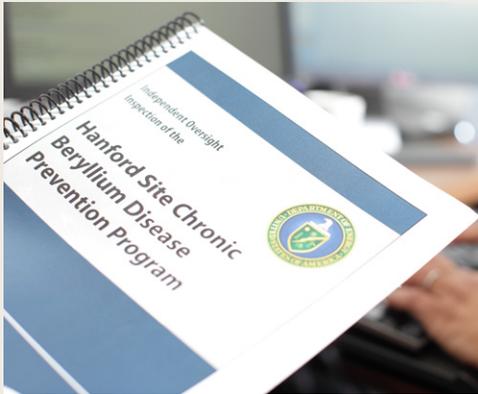
**Seattle Seahawks vs.
Baltimore Ravens**
November 13, 2012

**Breaking Dawn Tickets-
HERO special movie premier**
November 17, 2011

**Annual Winter Fantasy
Holiday In Lights 2011
Coeur d' Alene Resort**
December 3-4, 2011

The Hanford Employee Recreation Organization (HERO) is for employees working for Hanford contractors who contribute and fund the HERO budget. Only employees working for the MSA, Lockheed Martin, CHPRC, WRPS, Babcock and CSC Hanford Occupational Health Services are eligible to participate in HERO-sponsored events. Learn more about HERO and all the events you could be taking part in by visiting the HERO Web site at:

<http://msc.rl.gov/rapidweb/HERO/index.cfm?PageNum=1>



Hanford Site-wide Beryllium Program

For information on the Hanford Site-Wide Beryllium Program please go to:

Web

<http://www.hanford.gov/page.cfm/Beryllium>

By Phone

(509)539-3579

STREAMLINE is published monthly for Mission Support Alliance employees by MSA Communications. **Submissions are due by the 5th calendar day of the month prior to publication.** Submit articles/photos to Ginger_D_Benecke@rl.gov.

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Kris Moore – *Communications & External Affairs*
Bob Smith – *HAMTC Safety Rep*
Deanna Smith – *Communications & External Affairs*
Michael Turner – *Communications & External Affairs*

October/November Calendar Items

October 27
PZAC Meeting

November 17
PZAC Meeting

November 24-25
Thanksgiving Holiday